

SOLUTION GUIDE

Saviynt Operational & Monitoring Dashboards

Connect Everything. Securely.



Operationalize your EIC Deployment

In today's work environment, Security, Operations and Governance teams must work cohesively to improve productivity, efficiency, and security to keep the business running safely. Saviynt provides a secure and holistic cloud-based IGA platform to manage and control access to an organization's assets, application, or infrastructure and can be used to simplify identity lifecycle management with automated workflows and user-friendly tools.

Dashboard is an analytics-based tool which can be leveraged to visualize metrics and provide reporting information to stakeholders to obtain a holistic view of Saviynt IGA operations on a regular interval, while highlighting any key anomalies.

Enhance Productivity with Dashboards

Saviynt Dashboards can be leveraged for better collaboration, enhanced productivity, increased efficiency and reduced operational costs. It can help to highlight if any key area requires immediate attention and to identify potential gaps in the solution.

Dashboards are extensively used at customers for failure management of unsuccessful tasks related to connected applications. The Saviynt Operations team and application teams are using dashboard to identify volume of failed tasks, potential root causes and track SLA for these failed tasks. The Governance team is using dashboard to identify and manage Orphan accounts prior to running Access Review campaigns.



Better collaboration between Operation and Governance teams.



Focus on KPIs (Key Performance Indicators) for the evaluation of a business process.



Empowering stakeholders with Data driven decision making



Identify potential security threats e.g., Inactive users with active accounts, Service Accounts with no owners

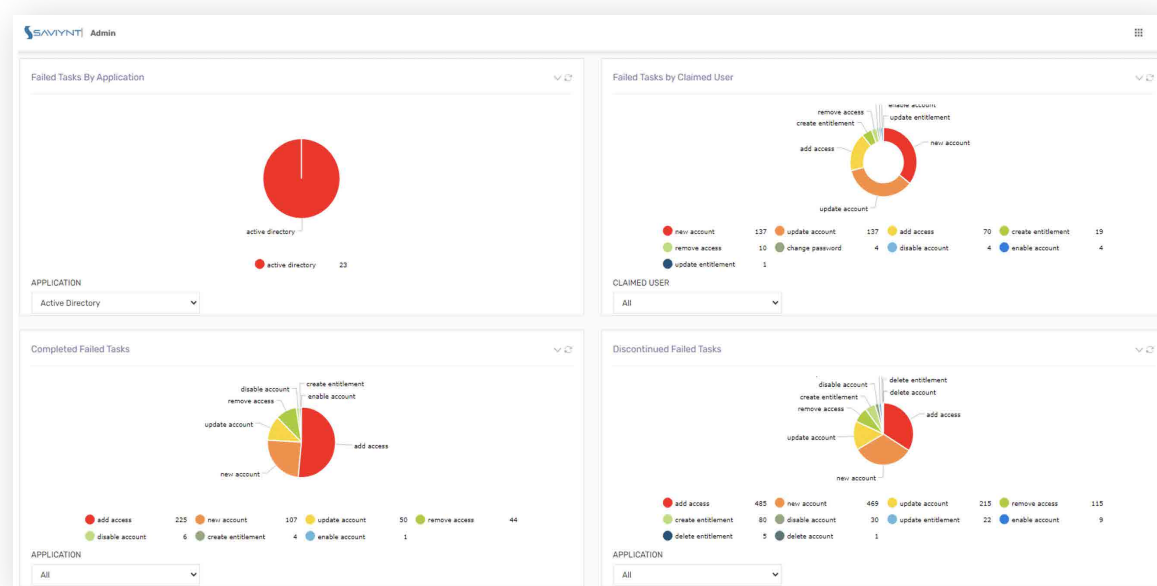


Intuitive Reporting and Analysis

Leverage the Intelligence Capabilities of Saviynt EIC

Dashboards are built using database queries and configured by leveraging intelligence capability of Saviynt EIC itself. It does not require additional integration with any other Business Intelligence tool or product.

Drilling down on any dashboard provides an option to further filter records on additional search criteria such as application name, task type, task status and any such fields defined in the database query. These queries can be easily configured, updated and data represented in dashboard is filterable on various attributes configured in Saviynt analytics. As the data in the system changes, these dashboards are periodically refreshed to reflect changes in the connected systems.



Dashboards can be a great tool to provide an overview and insights of how Saviynt's EIC IGA and business processes are operating across the enterprise. It can help to highlight if any key area requires immediate attention and to identify potential gaps in the solution. It allows prompt remediation ensuring your Governance KPIs are being addressed.

The Dashboard solution can be delivered using a packaged zip file containing queries and JSON files for configurations along with a deployment guide and SOP (Standard Operating Procedure).

Saviynt Exchange

Connect Everything. Securely.

Dashboards can be utilized to identify trends and root causes of issues. By monitoring these trends over time, operations teams will be empowered to identify key areas that need attention.

Dashboard based reports can be integrated with ServiceNow or other ITSM tools to generate tickets and alerts e.g., failed task report for a particular platform can generate an incident in ServiceNow and assign it to corresponding team for further processing.

Dashboards can be used to reduce operational costs, enhance efficiency, and evolve business processes over time to improve security posture of an organization.

Next Steps

View the extensive library of integrations at <https://saviynt.com/integrations> to see detailed information and implementation guides designed to help you get the most from the Enterprise Identity Cloud.

About Saviynt

Saviynt is the leading identity governance platform built for the cloud. It helps enterprise customers accelerate modern cloud initiatives and solve the toughest security and compliance challenges in record time. The Saviynt Enterprise Identity Cloud converges IGA, granular application access, cloud security, and privileged access into the industry's only enterprise-grade SaaS solution.

Saviynt

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