Saviynt University

Saviynt IGA Level 200 (2024 Edition - Latest)

Training Datasheet

Authored by: Saviynt University

Course Overview

The IGA L 200 training is the advanced level of IGA training that Saviynt offers. This three-day hands-on training provides you with the advanced knowledge, skills, and abilities to achieve competence in deploying complex identity solutions using Saviynt IGA. The training offers a deep-dive preview of the IGA features such as Advanced Access Request capabilities, REST connectors, Saviynt APIs, Service Account Management, Group Management, Advanced Intelligence and Saviynt integration with ServiceNow. This course is built on Saviynt Identity Cloud v24.x.

Course Duration	**Target Audience**
• Three (3) days of instructor-led classroom training • 50% lecture, 50% hands-on lab	• IDM Consultants/Architects/Experts • IDM Managers

Delivery Methods	**Lab Environment**
• Classroom (In-person) • Virtual Classroom (Live-Online) • Onsite • Self-Paced	• Hands-on labs are included as part of this training

Pre-requisite
• Saviynt IGA Level 100 training or Equivalent knowledge and administration experience

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Learn about the advanced capabilities of the Access Request System

- Learn about the different REST connector integrations.

- Understand how to use Saviynt APIs for different use cases.

- Understand Service Account Management and configurations.

- Learn about Group Management in Saviynt.

- Onboard Active Directory and manage AD groups.

- Understand the concepts of Duplicate Identity Management.

- Learn about Role Mining and Role Management.

- Set up Peer Access Analytics for recommendations.

- Learn about the Saviynt Identity Cloud integration with ServiceNow.

Course Modules

01 | Course Introduction

- About Saviynt
- Saviynt's Product Offerings
- IGA Level 200 Training

02 | Access Request System – Advanced

- Introduction
- Workflow Management and Administration
- Bulk Request submission
- Roles - Introduction
- Access Request for Enterprise Roles
- Access Request for Application Roles
- Access Request for Emergency Access Roles
- Account Management in EIC
- Password Management
- Custom Form Creation using Dynamic Attributes
- Best practices and troubleshooting

03 | REST Connector and Saviynt APIs

- REST Integration Overview and Prerequisites
- REST connector - Import use cases
- REST connector - Provisioning
- REST connector – Deprovisioning
- REST use case – REST-Supported Application
- Saviynt REST API overview and guide
- Saviynt Identity Cloud API Reference – Postman
- Saviynt API use case – Create Request
- Saviynt API use case – Request Approval
- Saviynt API use case - Service account

04 | Service Account Management

- Introduction
- Reconciliation of Service Accounts
- Service Account Management – Configurations
- Request for Creation of Service Account
- Request for Modification of Service Account
- Automated Ownership Transfer of Service Accounts
- Segregation of Duties for Service Accounts
- Delegation features for Service Accounts
- Password Policy for Service Accounts
- Service Account Campaign

- Saviynt API use case - AD Group Management
- Saviynt API use case – Analytics
- Best practices and troubleshooting

- Request for Removal of Service Accounts
- Best practices and troubleshooting

05 | Group Management in EIC

- Introduction
- Active Directory Group Management – Overview
- AD Group Management – Configuration Overview
- Create AD Groups
- Request Access for Newly Created AD Groups
- Update AD Groups
- Entitlement Owner Certification
- Delete AD Groups
- Best practices and troubleshooting

06 | Intelligence - Advanced

- Duplicate Identity
- Management - Overview
- Duplicate Identity Management during user import
- Duplicate Identity Management via Detective Job
- Role Mining - Overview
- Role Lifecycle
- Create Roles using Role Mining
- Modify existing Roles from Workbench
- Peer Access Analytics
- Best practices and troubleshooting

07 | Saviynt Identity Cloud integration with ServiceNow

- Introduction to ServiceNow
- Integration of Saviynt with ServiceNow
- ServiceNow as a Managed Application
- ServiceNow as a Ticketing system
- Saviynt App for ServiceNow
- Best practices and troubleshooting

Upon Training Completion

Saviynt will provide you with a course completion certificate after completing this training course. A sample of the certificate is shown below:

Saviynt University

(ISC)²

Certificate of Completion

is hereby granted to

John Doe

in recognition of successfully completing

"Saviynt IGA Level 200 (2024 Edition - Latest): Learning Path"

SAVIYNT UNIVERSITY

Sachin Nayyar

CEO, Saviynt

DATE OF COMPLETION: 2024 May 20   **TRAINING DURATION:** 24 CPE Hours