

Saviynt IGA Marathon

Training Datasheet

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Course Overview

The IGA Marathon training aims to enhance your knowledge and skill to use and implement Saviynt Identity Cloud platform. During this five-day hands-on training we will cover content from both IGA L100 and IGA L200 courses. This course is built on Saviynt Identity Cloud v24.x.

Course Duration

- Three (3) days of instructor-led classroom training
- 40% lecture, 60% hands-on lab

Target Audience

- Consultants
- IDM Managers

Delivery Methods

- Classroom (In-person)
- Virtual Classroom (Live-Online)
- Onsite

Lab Environment

Hands-on labs are included as part of this training

IGA Level 100 Training

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand how Saviynt Identity Cloud can transform your enterprise.
- Understand the navigation of the Saviynt Identity Cloud user interface.
- Learn the basic concepts and terminologies related to IGA.
- Learn about how to import user and application data to build an identity warehouse.
- Understand the difference between connected and disconnected applications.
- Understand SSO implementation.
- Learn about Saviynt Identity Cloud Application Onboarding and Management.
- Learn about the SAV Roles.
- Learn how to request application access for yourself and others.
- Understand how to set up an access request approval process using Workflows.
- Understand the automation of provisioning birthright access and other access for employees using Technical and User Update Rules.
- Learn about Email Templates and SMTP.

- Understand about Certifications.
- Learn about the features and configurations of various Access Reviews.
- Understand how to identify and resolve different risks in your identity application using Attestation.
- Learn about how to create different actionable reports using Saviynt Analytics.
- Learn about the Control Centre.
- Understand the basic concepts related to SOD.
- Understand the different Saviynt integrations with ServiceNow.
- Understand Saviynt APIs.
- Learn about various best practices and troubleshooting scenarios.

Course Modules

01 | Company Overview and Course Introduction

- About Saviynt
- Saviynt's Product Offerings
- IGA Level 100 Training

02 | Getting Started

- Introduction to IGA
- Saviynt Identity Cloud Architecture
- Concepts and Terminologies
- Types of Applications
- Application Operations
- Saviynt Tasks - Overview
- Saviynt Identity Cloud Authentication and Authorization - Intro
- Walkthrough of Saviynt Identity Cloud
- Database and Data Analyzer

03 | Saviynt Identity Cloud Building Blocks

- SSO Implementation Introduction and examples
- SAV Roles
- Saviynt Identity Cloud UI Customization
- Saviynt Identity Cloud Certificate Management
- Best practices and troubleshooting

04 | Building Identity Warehouse

- Introduction
- User Import
- Application Onboarding and Management
- Application Data Import
- Designing a warehouse
- Best practices and troubleshooting

05 | Access Request System

- Access Request System - Overview
- Types of Access Requests
- Approval Logic - Management and Configuration
- Email Templates and SMTP
- Setting up Access Request for Applications and User Onboarding
- Best practices and troubleshooting

06 | Rules and Policies

- Policies
- Technical Rules
- Setting up Technical Rules
- User Update Rules
- Setting up User Update Rules
- Best practices and troubleshooting

07 | Certifications

- Certifications Overview
- User Manager Access Review - Feature Overview
- User Manager Access Review –
- Configuration Overview
- Entitlement Owner Access Review –
- Feature Overview
- Entitlement Owner Access Review –
- Configuration Overview
- Role Owner Access Review –
- Feature Overview
- Role Owner Access Review –
- Configuration Overview
- Application Owner Access Review-
- Feature Overview
- Application Owner Access Review-
- Configuration Overview
- Miscellaneous Features
- Best practices and troubleshooting

09 | Miscellaneous

- Saviynt Exchange Overview
- Introduction to SOD
- Saviynt integration with Servicenow
- Saviynt APIs

08 | Saviynt Identity Cloud Intelligence and Control Centre

- Intelligence Overview
- Data Analyzer
- Types of Analytics
- Dashboards
- Overview of Control Centre
- Best practices and troubleshooting

IGA Level 200 Training

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Learn about the advanced capabilities of the Access Request System
- Learn about the different Rest connector integrations.
- Understand how to use Saviynt APIs for different use cases.
- Understand Service Account Management and configurations.
- Learn about Group Management in Saviynt.
- Onboard Active Directory and manage AD groups.
- Understand the concepts of Duplicate Identity Management.
- Learn about Role Mining and Role Management.
- Set up Peer Access Analytics for recommendations.
- Learn about the Saviynt Identity Cloud integration with ServiceNow.

Course Modules

01 | Course Introduction

- About Saviynt
- Saviynt's Product Offerings
- IGA Level 200 Training

02 | Access Request System – Advanced

- Introduction
- Workflow Management and Administration
- Bulk Request submission
- Roles - Introduction
- Access Request for Enterprise Roles
- Access Request for Application Roles
- Access Request for Emergency Access Roles
- Account Management in Saviynt Identity Cloud
- Password Management
- Custom Form Creation using Dynamic Attributes
- Best practices and troubleshooting

03 | REST Connector and Saviynt APIs

- REST Integration Overview and Prerequisites
- REST connector - Import use cases
- REST connector - Provisioning
- REST connector – Deprovisioning
- REST use case – Rest-Supported Application
- Saviynt REST API overview and guide
- Saviynt Identity Cloud API Reference – Postman
- Saviynt API use case – Create Request
- Saviynt API use case – Request Approval
- Saviynt API use case - Service account

04 | Service Account Management

- Introduction
- Reconciliation of Service Accounts
- Service Account Management – Configurations
- Request for Creation of Service Account
- Request for Modification of Service Account
- Automated Ownership Transfer of Service Accounts
- Segregation of Duties for Service Accounts
- Delegation features for Service Accounts
- Password Policy for Service Accounts
- Service Account Campaign

- Saviynt API use case - AD Group Management
- Saviynt API use case – Analytics
- Best practices and troubleshooting

- Request for Removal of Service Accounts
- Best practices and troubleshooting

05 | **Group Management in Saviynt Identity Cloud**

- Introduction
- Active Directory Group Management – Overview
- AD Group Management – Configuration Overview
- Create AD Groups
- Request Access for Newly Created AD Groups
- Update AD Groups
- Entitlement Owner Certification
- Delete AD Groups
- Best practices and troubleshooting

06 | **Intelligence - Advanced**

- Duplicate Identity Management - Overview
- Duplicate Identity Management during user import
- Duplicate Identity Management via Detective Job
- Role Mining - Overview
- Role Lifecycle
- Create Roles using Role Mining
- Modify existing Roles from Workbench
- Peer Access Analytics
- Best practices and troubleshooting

07 | **Saviynt Identity Cloud integration with ServiceNow**

- Introduction to ServiceNow
- Integration of Saviynt with ServiceNow
- ServiceNow as a Managed Application
- ServiceNow as a Ticketing system
- Saviynt App for ServiceNow
- Best practices and troubleshooting

Upon Training Completion

Saviynt will provide you with a course completion certificate after completing this training course. A sample of the certificate is shown below:

