

Saviynt Customer Training Catalog 2024



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Table of Contents

Education SKU Information for Customers	10
Saviynt Identity Cloud	16
Getting Started with Saviynt Identity Cloud	17
Introduction to Converged Identity	18
Industry Solutions on Saviynt Identity Cloud	19
Partner with Saviynt for Predictable Outcomes	20
Saviynt Intelligence	21
Saviynt Intelligence Essentials	22
Saviynt Identity Governance and Administration (IGA)	23
Saviynt IGA Fundamentals	24
Saviynt IGA for Business Users	25
Saviynt IGA Level 100	26
Saviynt IGA Level 200	27
Saviynt IGA Marathon	28
Saviynt IGA for MSPs	29
Saviynt Privileged Access Management (Formerly CPAM)	30
Saviynt PAM Fundamentals	31
Getting Started with Saviynt PAM - Quick Start Tutorials	32
Saviynt PAM Level 100	33
Application Access Governance (AAG)	34
Getting Started with AAG - Quick Start Tutorials	35
Application Access Governance (AAG) Fundamentals	36
External Identity & Risk Management (TPAG)	37
Getting Started with External Identity and Risk Management (Formerly TPAG) - Quick Start Tutorials	38
External Identity and Risk Management (Formerly TPAG) Fundamentals	39
Application Onboarding (AOB)	40
Application Onboarding (AOB) Fundamentals	41
What's New with Saviynt Product Release	42
Saviynt New Product Release Summary	43
Saviynt App for ServiceNow	44

Learning Methods

A variety of learning methods offer flexibility as you grow your Saviynt skills.

Instructor-led



Learn directly from the experienced Saviynt Certified instructors. Delivered virtually and in person, these highly interactive courses can accelerate your Saviynt skills through discussions and access to hands-on environments.

On-demand



View digital learning subscription solutions, accessible 24/7 for individual users and IT teams. This self-paced training is identical to classroom instruction and accessed through the Saviynt Learning Management System. Learners can access recorded training modules, course materials, and practice labs via the Saviynt Litmos Portal.

Dedicated Class



Private training at your location suits your time and delivery needs. The instructor focuses on your specific training needs and business goals. When training multiple team members, the cost per student is lower than that of a public class. We will help you define your requirements relative to your goals and set up private custom courses to meet your specific learning objectives.

Certification Exam



Saviynt Certifications validate the critical skills required to integrate and manage Saviynt Solutions that drive our customer's desired business outcomes. Certifications are organized into multiple product areas with levels for those new to the industry and experts in the field.

The Value of Hands-On Training

The only set of training programs and offerings built by the experts at Saviynt

Put theory into practice with realistic product experience using a dedicated sandbox environment. Hands-on learning encourages critical thinking and teaches a troubleshooting approach using accessible resources.

The hands-on instruction approach retains learning for a longer time.

Lab infrastructure is provided for seven days during instructor-led training and 14 days during self-paced training.

A structured learning experience combines theory and hands-on lab exercises, wherein the learners follow step-by-step lab instructions to obtain the desired learning objectives.

The social experience encourages learners to engage with the trainer and other attendees, thereby creating a fun social atmosphere in the training.

“

“Very knowledgeable training session, and doubts were cleared thoroughly.”

- Saviynt IGA L100 Learner

“The training materials provided were amazing, they are simple, easy to follow, and practical tools for us to use in our work lives.”

- Saviynt IGA L200 Learner

“A good introduction to the basics of Saviynt. The labs were good. I need to take the L200 course :-). Tinu did a great job!”

- Saviynt IGA L200 Learner

“This training was very helpful in giving us an insight into CPAM and providing us with the configuration basics. I'm looking forward to L200 for CPAM to continue the journey towards learning CPAM.”

- Saviynt PAM L100 Learner

”

Validate your skills

Test what you know through examination.

The Saviynt Certification Program will contain a series of exams that allow you to:

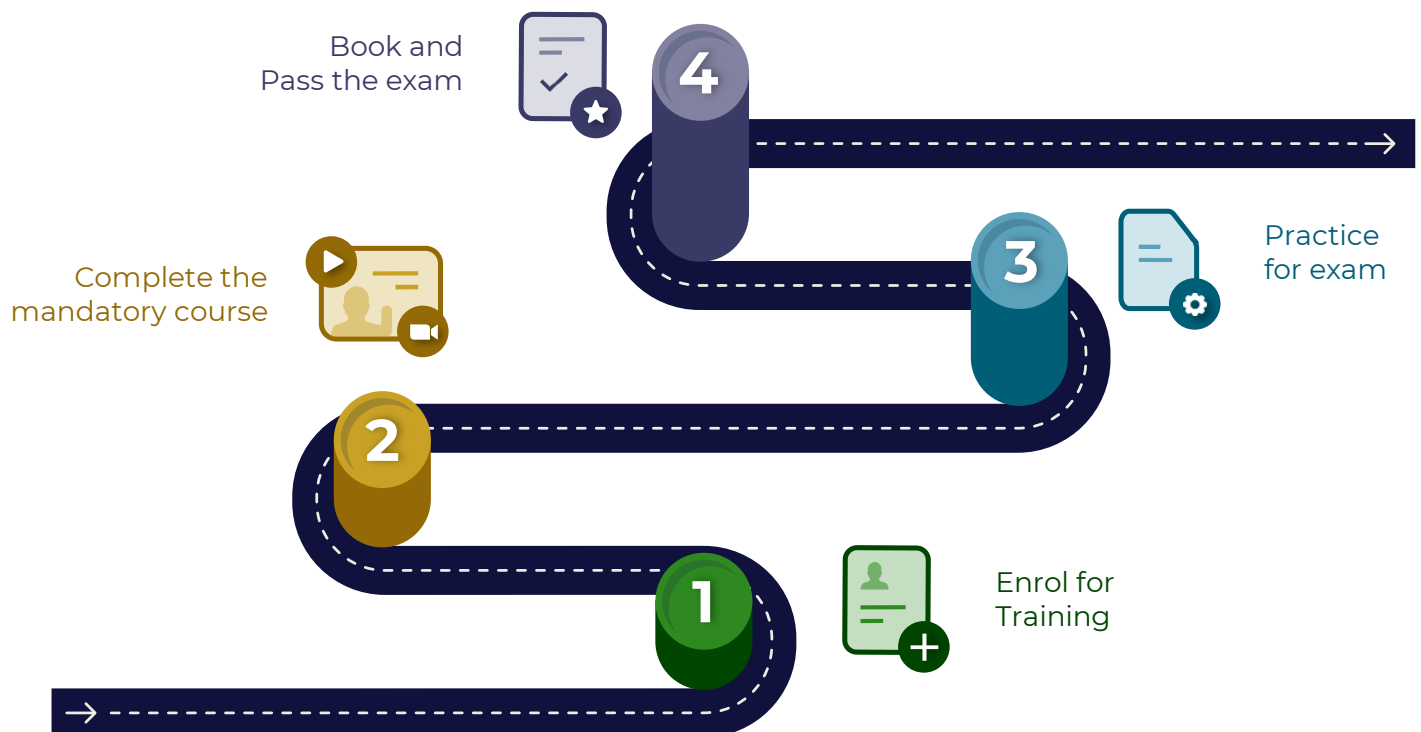
- Demonstrate your proficiency across Saviynt products and versions.
- Gain a competitive advantage by developing a skill set that is in demand worldwide.
- Promote your brand in the global Saviynt community and marketplace.

It is the mission of the Saviynt Professional Certification Program to:

- Promote your brand in the global Saviynt community and marketplace.
- Develop a worldwide community of highly skilled certified professionals who recommend, sell, service, support, and use Saviynt products and solutions.

Start your certification journey.

Saviynt Certification Program- How to Certify?



Saviynt Certified IGA Professional (SCIP)

The Saviynt Certified IGA Professional (SCIP) examination is intended for individuals with the knowledge, skills, and abilities to demonstrate a basic understanding of the Saviynt Identity Governance and Administration (IGA) platform, including available product features and common use cases.

The candidate will demonstrate an understanding of Saviynt IGA capabilities, including building an identity warehouse, connected vs. disconnected application onboarding, access request use cases, access rules, segregation of duties, attestation, analytics, and the value proposition of a Saviynt IGA solution.

SCIP certification validates the candidate's ability to:

- Explain the value of Saviynt IGA offerings.
- Understand and explain Saviynt IGA deployment models.
- Understand the concepts of building an identity warehouse using Saviynt EIC.
- Understand user onboarding and offboarding procedures.
- Describe connected vs disconnected application onboarding.
- Describe common use cases for Access Request System (ARS).
- Describe common use cases for Saviynt Intelligence.
- Understand and explain Saviynt access Attestation capabilities.
- Understand and explain Saviynt Analytics and Reporting capabilities.

Minimally Qualified Candidate

The Saviynt Certified IGA Professional (SCIP) certification validates an individual's knowledge and skills to implement and deploy foundational use cases involving Saviynt Identity Solutions. We recommend that candidates have at least 1-3 months of hands-on experience with the Saviynt IGA platform in any role, including IDM architects, consultants, engineers, managers, decision-makers, and those working in IDM sales and pre-sales departments. The minimally qualified candidate (MQC) possesses skills in deploying, configuring, and managing Saviynt IGA solutions.

Mandatory Training Pre-requisite

It is mandatory to complete the Saviynt IGA Level 100 classroom or self-paced training before scheduling the exam.

Exam Duration & Passing Score

The Saviynt Certified IGA Professional (SCIP) examination contains 70 multiple-choice questions and lasts 2 hours. Your results are reported as a score from 50 to 500, with a minimum passing score of 350.

Steps To Get L100 Certified

Saviynt Certified IGA Professional (SCIP)- How to Certify?



STEP: 1

Complete IGA Level 100 training



STEP: 2

Gain Experience & Practice L100 training labs



STEP: 3

Pass the SCIP Exam



Certification Paths – Capability Chart

What does each Certification enable you to do?

SCE

Saviynt Certified Expert

Enables you to **Guide other SMEs** during the implementation and deploy high-complexity use cases during an implementation

Active

SCAP

Saviynt Certified Advanced Professional

Enables you to **Actively Lead** the implementation and deploy medium to high complexity use cases during an implementation

Active

SCP

Saviynt Certified Professional

Enables you to **Start Shadowing** the implementation and deploy basic use cases during an implementation

SCICA

Saviynt Certified Identity Cloud Associate

Enables you to **Describe** the basic concepts, terms, and building blocks of the various products

Saviynt Certified Advanced IGA Professional (SCAIP)

The Saviynt Certified Advanced IGA Professional (SCAIP) examination is the advanced series exam for Saviynt IGA. It is intended for individuals with advanced knowledge, skills, and ability to deploy medium-high complexity use cases, including best practices, troubleshooting, implementation, and product features related to the Saviynt Identity Governance and Administration (IGA) Platform. Job roles associated with this certification include consultants, engineers, developers, and administrators with 3-6 months of experience on Saviynt IGA.

SCIP certification validates the candidate's ability to:

- Explain the value of Saviynt IGA offerings.
- Understand and explain EIC Administrative Configurations.
- Describe the concepts of the Advanced Access Request System.
- Understand and explain Access Certifications & Campaigns.
- Understand and explain Active Directory, Database, and REST connectors.
- Understand and explain Connectivity to EIC using Saviynt REST APIs
- Describe Automated Provisioning using Policies & Rules.
- Describe common use cases for Group Management and Service Account Management.
- Understand and explain Saviynt integrations with ServiceNow.
- Understand and explain Saviynt Intelligence capabilities.
- Describe features and capabilities of Job Management.

Minimally Qualified Candidate

The Saviynt Certified Advanced IGA Professional (SCAIP) certification validates an individual's knowledge and skills to implement and deploy medium-high complexity use cases involving Saviynt Identity Solutions. We recommend that candidates have at least 3-6 months of hands-on experience with the Saviynt IGA platform in any role, including IDM architects, consultants, engineers, managers, decision-makers, and those working in IDM sales and pre-sales departments. The minimally qualified candidate (MQC) possesses skills in deploying, configuring, and managing Saviynt IGA solutions.

Mandatory Training Pre-requisite

It is mandatory to complete the Saviynt IGA Level 100 classroom or self-paced training before scheduling the exam.

Exam Duration & Passing Score

The Saviynt Certified IGA Professional (SCIP) examination contains 70 multiple-choice questions and lasts 2 hours. Your results are reported as a score from 50 to 500, with a minimum passing score of 350.

Steps To Get L100 Certified

Saviynt Certified IGA Professional (SCIP)- How to Certify?



STEP: 1

Complete IGA Level 200 training



STEP: 2

Gain Experience & Practice L200 training labs



STEP: 3

Pass the SCAIP Exam



Certification Paths – Capability Chart

What does each Certification enable you to do?



Education SKU Information for Customers

Saviynt University offers multiple subscription options and the option to request dedicated On-site Private training and long-duration access to Hands-on labs. Customers can purchase Education Bundles or individual Learning passes to get their teams started on the Saviynt learning journey. Please visit the Saviynt.com/training web page for more details.

Education Packages with T&C:

Standard Education Bundle (\$10,000)

- 4 x On-Demand Learning Passes
- 1 x Premium Learning Pass

Enterprise Education Bundle (\$25,000)

- 5 x On-Demand Learning Passes
- 5 x Premium Learning Passes

On-Demand Learning Pass: (\$2,000)

- 24x7 access to Saviynt Learning Portal for 1 Year
- Unlimited access to all On-demand training courses, including L100, L200 etc.
- Access to all monthly release video updates
- Online access to all end-user training courses directly from the learning portal
- 1-time access to the hands-on labs for 30 days
- Includes one free certification exam voucher

Saviynt Learning Paths are regularly updated to cover the latest Saviynt products and features.

Here is the list of learning paths included in the On-Demand Learning Pass:

S.No	Learning Path Name	Modality	Duration
1.	Getting Started with Saviynt Identity Cloud	Self-Paced	10 Hours
2.	Industry Solutions on Saviynt Identity Cloud	Self-Paced	1 Hour
3.	Saviynt IGA Fundamentals	Self-Paced	3 Hours
4.	Introduction to Converged Identity	Self-Paced	1 Hour
5.	Saviynt PAM Fundamentals	Self-Paced	2 Hours
6.	Getting Started with PAM - Quick Start Tutorials	Self-Paced	2 Hours
7.	Application Access Governance (AAG) Fundamentals	Self-Paced	2 Hours
8.	Getting Started with AAG - Quick Start Tutorials	Self-Paced	2 Hours
9.	External Identity and Risk Management (Formerly TPAG) Fundamentals	Self-Paced	4 Hours
10.	Getting Started with External Identity and Risk Management - Quick Start Tutorials	Self-Paced	1 Hour
11.	Saviynt IGA Level 100 Self-Paced Training (2024 Edition - Latest)	Self-Paced	24 Hours
12.	Saviynt IGA Level 200 Self-paced Training (2024 Edition - Latest)	Self-Paced	24 hours
13.	Saviynt PAM Level 100 - Self-Paced Training (2024 Edition - Latest)	Self-Paced	24 Hours
14.	Saviynt IGA for Business Users	Self-Paced	2 Hours
15.	Saviynt Monthly Product Release Summary	Self-Paced	5 Hours
16.	Saviynt IGA for MSPs	Self-Paced	2 Hours
17.	Saviynt App for ServiceNow	Self-Paced	1 Hour
18.	Application Onboarding (AOB) Fundamentals	Self-Paced	3 Hours
19.	One-Time lab request form for On-Demand and Premium Learning Pass Users	Lab Request Form	NA

Premium Learning Pass: (\$3,500)

- 24x7 access to Saviynt Learning Portal for 1 Year
- Unlimited access to all On-demand training courses, including L100, L200 etc.
- Access to all monthly release video updates
- Online access to all end-user training courses directly from the Saviynt learning portal
- 1-time registration to a public instructor-led classroom session of your choice
- 2-time access to the hands-on labs during the subscription period (30 days access each time)
- Includes two free certification exam vouchers

Check out the training web page to view the complete schedule of public instructor-led training sessions

Here is the list of learning paths included in the Premium Learning Pass:

S.No	Learning Path Name	Modality	Duration
1.	Getting Started with Saviynt Identity Cloud	Self-Paced	10 Hours
2.	Industry Solutions on Saviynt Identity Cloud	Self-Paced	1 Hours
3.	Introduction to Converged Identity	Self-Paced	1 Hour
4.	Saviynt IGA Fundamentals	Self-Paced	3 Hours
5.	Saviynt PAM Fundamentals	Self-Paced	2 Hours
6.	Getting Started with Saviynt PAM - Quick Start Tutorials	Self-Paced	2 Hours
7.	Application Access Governance (AAG) Fundamentals	Self-Paced	2 Hours
8.	Getting Started with AAG - Quick Start Tutorials	Self-Paced	2 Hours
9.	External Identity and Risk Management (Formerly TPAG) Fundamentals	Self-Paced	4 Hours
10.	Getting Started with External Identity and Risk Management - Quick Start Tutorials	Self-Paced	1 Hour
11.	Saviynt IGA Level 100 Self-Paced Training (2024 Edition - Latest)	Self-Paced	24 Hours
12.	Saviynt IGA Level 200 Self-Paced Training (2024 Edition - Latest)	Self-Paced	13 Hours
13.	Saviynt PAM Level 100 - Self-Paced Training (2024 Edition - Latest)	Self-Paced	24 Hours
14.	Saviynt IGA for Business Users	Self-Paced	2 Hours
15.	Saviynt Monthly Product Release Summary	Self-Paced	5 Hours
16.	Saviynt IGA for MSPs	Self-Paced	2 Hours
17.	Saviynt App for ServiceNow	Self-Paced	1 Hour
18.	Application Onboarding (AOB) Fundamentals	Self-Paced	3 Hours
19.	One-Time Instructor-Led Training Registration Form	Instructor-Led	NA
20.	One-Time lab request form for On-Demand and Premium Learning Pass Users	Lab Request Form	NA

End User Light Learning Pass: (\$7,500)

Here is the list of 10 learning paths included in this package:

S.No	Learning Path Name	Modality	Duration
1.	Getting Started with Saviynt Identity Cloud	Self-Paced	10 Hours
2.	Introduction to Converged Identity	Self-Paced	10 Hours
3.	Industry Solutions on Saviynt Identity Cloud	Self-Paced	1 Hour
4.	Saviynt IGA Fundamentals	Self-Paced	3 Hours
5.	Saviynt IGA for Business Users	Self-Paced	2 Hours
6.	Saviynt PAM Fundamentals	Self-Paced	2 Hours
7.	Getting Started with Saviynt PAM - Quick Start Tutorials	Self-Paced	2 Hours
8.	Application Access Governance (AAG) Fundamentals	Self-Paced	2 Hours
9.	Getting Started with AAG - Quick Start Tutorials	Self-Paced	2 Hours
10.	External Identity and Risk Management (Formerly TPAG) Fundamentals	Self-Paced	4 Hours
11.	Getting Started with External Identity and Risk Management - Quick Start Tutorials	Self-Paced	1 Hour

- Almost 35+ hours of video content
- 120+ tutorial videos covering fundamentals of our top products like IGA, PAM, AAG, and External Identity and Risk Management
- 4 hours of free consultation with our content expert to help you download and upload courses on your LMS.

End User Learning Pass: (\$20,000)

Here is the list of 10 learning paths included in this package:

S.No	Learning Path Name	Modality	Duration
1.	Getting Started with Saviynt Identity Cloud	Self-Paced	10 Hours
2.	Industry Solutions on Saviynt Identity Cloud	Self-Paced	1 Hour
3.	Saviynt IGA Fundamentals	Self-Paced	3 Hours
4.	Introduction to Converged Identity	Self-Paced	1 Hour
5.	Saviynt PAM Fundamentals	Self-Paced	2 Hours
6.	Getting Started with Saviynt PAM - Quick Start Tutorials	Self-Paced	2 Hours
7.	Application Access Governance (AAG) Fundamentals	Self-Paced	2 Hours
8.	Getting Started with AAG - Quick Start Tutorials	Self-Paced	1 Hour
9.	External Identity and Risk Management (Formerly TPAG) Fundamentals	Self-Paced	4 Hours
10.	Getting Started with External Identity and Risk Management - Quick Start Tutorials	Self-Paced	1 Hour
11.	Saviynt IGA for Business Users	Self-Paced	2 Hours

- Almost 35+ hours of video content
- 120+ tutorial videos covering fundamentals of our top products like IGA, PAM, AAG, and External Identity and Risk Management
- 20 hours of free consultation with our content expert to help you download and upload courses on your LMS.
- Regular review meetings to ensure everything is set up as you want.
- Recording of your customized flows or white-label screens (up to 4 hours of content)

Onsite Private Training: (\$25,000)

- Exclusive private training for a customer and its employees
- Can accommodate up to 20 attendees in a single onsite training
- By default, each onsite training is for three days
- Each attendee will get access to the training materials
- Each attendee will get access to hands-on labs for 30 days
- Each attendee will get a free certification exam voucher

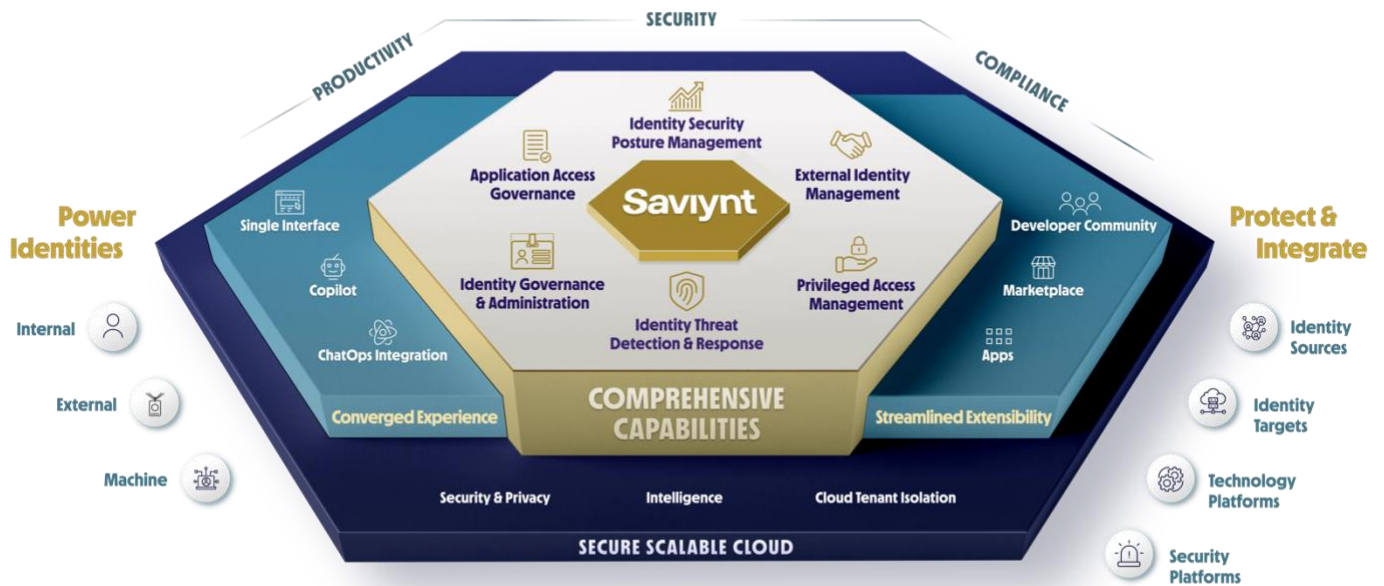
Labs Only: (\$1000)

- Access to the training hands-on labs
- You can buy labs for IGA, PAM, or other products
- Longer duration labs can also be purchased in multiple of 30 days *-for example, a hands-on lab for 90 days would cost \$3000*

Education SKUs – Terms & Conditions

- The customer's participation in the Saviynt education services is governed by the active Subscription Service Agreement executed between the Customer and Saviynt.
- Payment will be in US dollars unless otherwise agreed.
- Services, once invoiced, cannot be cancelled.
- Education Bundles have a validity period of 1 year from the contract date.
- On-demand and Enterprise learning passes also have a validity period of one year from the contract date. An active subscription is required to continue accessing the learning content.
- Each learning pass is mapped to a user with a unique email ID. Once mapped to a user, a learning pass cannot be transferred to another user. 7. A minimum of 4 weeks' notice is required to plan and execute Onsite private training requests

Saviynt Identity Cloud



Available Identity Cloud Training Courses

- Getting Started with Saviynt Identity Cloud
- Introduction to Converged Identity
- Industry Solutions on Saviynt Identity Cloud
- Partner with Saviynt for Predictable Outcomes

Getting Started with Saviynt Identity Cloud

Getting Started with Identity Cloud is exclusively tailored for implementation specialists, managers, and cybersecurity leaders within the Saviynt partner network. This in-depth course will walk you through quick-start tutorials on Enterprise Identity Cloud IGA, PAM, AAG, and External solutions. You will learn about the critical use cases of these solutions and how to implement them.

Course Duration

- 10.5 CPE hours of on-demand video content

Delivery Methods

- Self-paced

Target Audience

- IAM Managers & Sr. Managers
- Identity Practice Leads
- Saviynt Architects and Consultants

Lab Environment

- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand Saviynt Identity Cloud IGA solution.
- Learn how to set up Single Sign On, Import Users, and onboard Applications.
- Understand how to use Saviynt Identity Cloud Access Request Module.
- Learn about Joiner, Leaver, and Mover policies and how to set up Birthright provisioning.
- Understand Access Reviews and the types of Certifications available in Identity Cloud, including User Manager, Entitlement Owner, Role Owner, and more.
- Overview of Saviynt Identity Cloud Intelligence Module showcasing Analytic controls.
- Overview of Saviynt's Control Centre.
- Understanding of Saviynt's PAM solution and how to set up configurations to enable privileged access management.
- Key demonstrations of PAM's typical use cases.
- Introduction to Application Access Governance.
- Understand the concept of Segregation of Duties and tools offered by Identity Cloud to manage SODs.
- Introduction to External Identity and Risk Management.
- Learn about different ways to onboard external Organizations.
- Learn how to onboard non-employee users to external organizations and how to manage them.
- Understand Organization audit and succession management and access reviews.
- Overview of Saviynt's Business Value Analysis tool.

Introduction to Converged Identity

Introduction to Converged Identity is exclusively tailored for sales leaders, managers, and pivotal decision-makers within the Saviynt partner network. This course will familiarize you with Saviynt's History and its road to Market Leadership. You will learn about the Company's founders and the vision behind a converged platform

Course Duration

- 1.5 CPE hours of on-demand video content

Delivery Methods

- Self-paced only

Target Audience

- IAM Managers & Sr. Managers
- Identity Practice Leads
- Saviynt Architects and Consultants

Lab Environment

- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand Saviynt's journey and product evolution.
- Learn about Saviynt Founders and Leadership.
- Gain insights on global Analyst reports.
- Learn about Saviynt Customers and Success stories.
- Introduction to Identity Cloud converged Platform including IGA, PAM, External, and AAG solutions.
- Walkthrough of Identity Cloud Architecture and Deployment models.
- Learn about Saviynt's Product Release cycle and Saviynt Exchange Platform.
- Understand Saviynt's key differentiators.

Industry Solutions on Saviynt Identity Cloud

Industry Solutions on Identity Cloud is exclusively tailored for implementation specialists, managers, and cybersecurity leaders within the Saviynt partner network. This course will walk you through several client case studies showcasing how Identity Cloud helped with Transformations in the Healthcare, Energy, Finance, Education, and Retail Sectors.

Course Duration

- 1 CPE hour of on-demand video content

Delivery Methods

- Self-paced only

Target Audience

- IAM Managers & Sr. Managers
- Identity Practice Leads
- Saviynt Architects and Consultants

Lab Environment

- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand Industry challenges in the Healthcare, Energy, Finance, Education, and Retail sectors.
- Learn how Identity Cloud helps in addressing the key challenges in the above industries.
- Client case study on Mass General Brigham and Intermountain Health in Healthcare.
- Client case study on Schlumberger, British Petroleum, and Origin Energy in the Energy sector.
- Client case study on Navy Federal Credit Union and Pentagon Credit Union in the Finance sector.
- Client case study on the University of Ottawa in the Education sector.
- Client case study on Kraft Heinz in the Retail sector.

Partner with Saviynt for Predictable Outcomes

Partner with Saviynt for Predictable Outcomes is exclusively tailored for sales leaders, managers, and pivotal decision-makers within the Saviynt partner network. This course will equip you with the essential introduction to Identity Cloud Delivery methodology and how to utilize it to implement best practices, manage risks, build quality, promote collaboration, and establish predictability in your Identity Cloud deliverables.

Course Duration

- 2 CPE hours of on-demand video content

Delivery Methods

- Self-paced only

Target Audience

- IAM Managers & Sr. Managers
- Identity Practice Leads
- Saviynt Architects and Consultants

Lab Environment

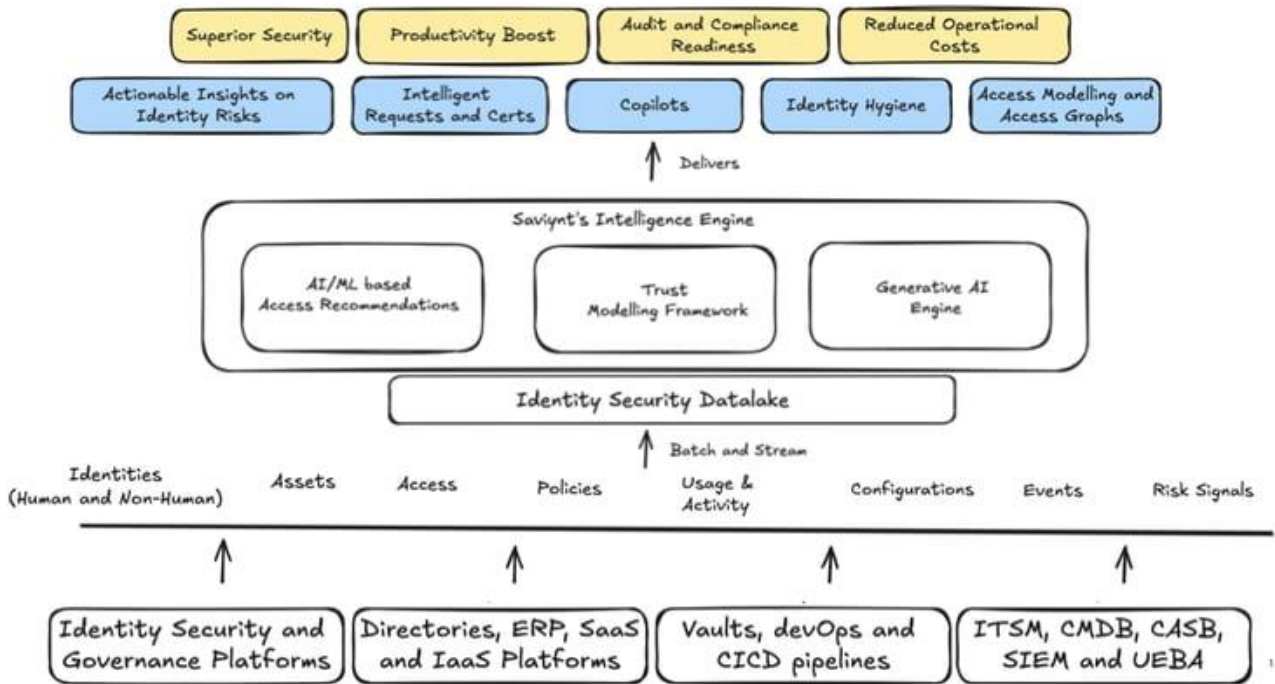
- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand core tenants of Identity Cloud Delivery Methodology.
- Learn about the Methodology Framework.
- Learn how Saviynt is invested in your success and helps provide quick time to value.
- Learn about Saviynt's success packages.
- Learn about Expert service, support, and Training packages.
- Learn how to become part of the Saviynt Community.
- Learn about Saviynt's Release Cycle and Product Roadmap.

Saviynt Intelligence



Available Saviynt Intelligence Training Courses

- Saviynt Intelligence Essentials

Saviynt Intelligence Essentials

Saviynt Intelligence Essentials self-paced training focuses on covering all core capabilities available under the Saviynt Intelligence umbrella. Discover how Saviynt Intelligence brings clarity, control, and confidence to your security strategy, transforming the way you manage identities and access. The course will enable the learners to describe under the hood functionality and configure various intelligence features. This course is built on Saviynt Identity Cloud v24.8.

Course Duration

- 2.5 hours

Target Audience

- IDM Consultants
- IDM Managers

Delivery Methods

- Self-Paced

Lab Environment

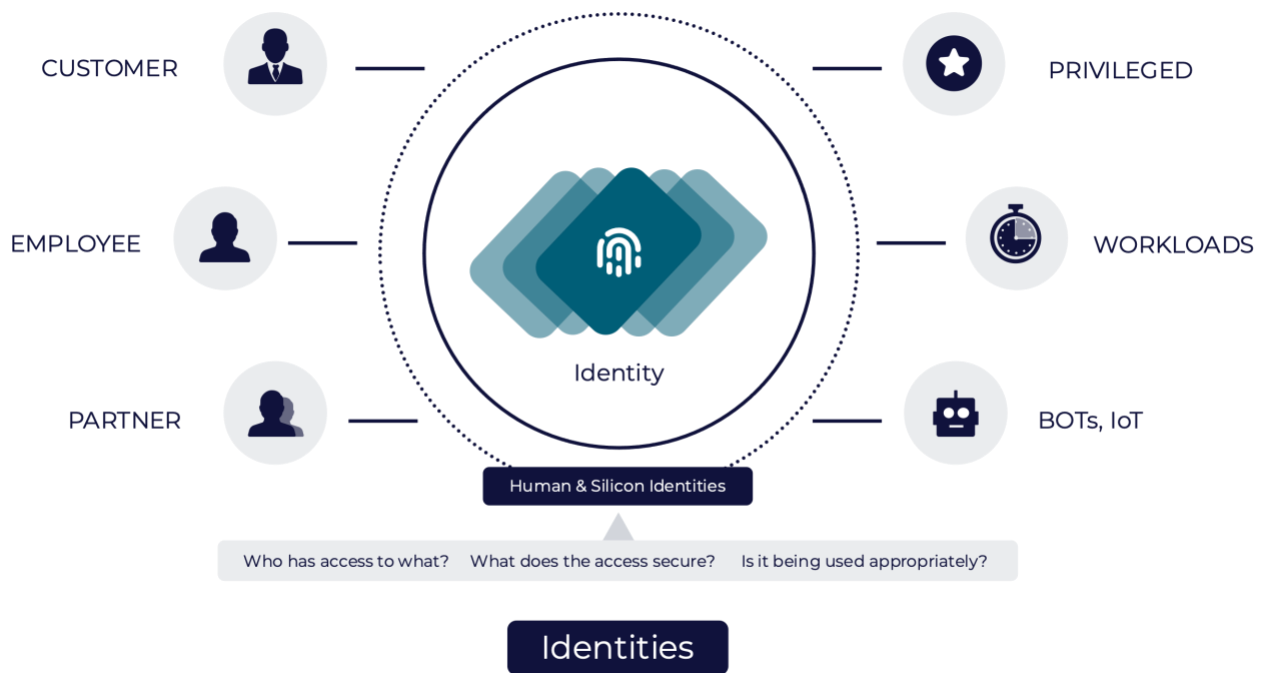
- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand the various intelligent features within Saviynt Intelligence.
- Gain insight into the concept and application of Duplicate Identity Management.
- Learn about Dynamic Peer Groups and their role in generating access recommendations.
- Discover how to use Dynamic Peer Groups to generate recommendations in access requests.
- Understand Trust Modeling, including how to set up a Trust Model.
- Learn to generate recommendations in certifications by leveraging Dynamic Peer Groups and Trust Modeling.
- Explore the concept of Role Mining and acquire the skills to create and modify mined roles within Saviynt.

Saviynt Identity Governance and Administration (IGA)



Available IGA Training Courses

- Saviynt IGA Fundamentals
- Saviynt IGA for Business Users
- Saviynt IGA Level 100
- Saviynt IGA Level 200
- Saviynt IGA Marathon
- Saviynt IGA for MSPs

Saviynt IGA Fundamentals

This self-paced training course covers basic concepts and provides a high-level overview of Saviynt IGA. It is a good starting point for anyone new to Cyber Security, Identity Access and Management, and Identity Governance and Administration. The IGA Fundamentals course outlines why Saviynt was established, its evolution, various IGA modules, and unique features of the Saviynt identity platform.

Course Duration

- 3 hours of self-paced training
- 90% lecture and 10% Demo

Delivery Methods

- Self-paced

Target Audience

- Beginners, New Hires

Lab Environment

- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Explain the importance of Cloud Security.
- Learn about Identity and Access Management (IAM).
- Learn about Identity Governance and Administration (IGA).
- Understand the significance of IGA for an organization.
- Explain the differences between IAM, IGA, and PAM.
- Provide an overview of Saviynt as an identity solutions provider and its core values, features, activity types, challenges, and evolution.
- Understand the significance of Saviynt.
- Explain the features of a successful IGA.
- Describe Saviynt's persona-based Access Request System.
- Describe the various types of Identity Access Rules offered by Saviynt.
- Describe the Password Management features in Saviynt.
- Familiarize with the concepts related to Access Reviews.
- Learn about Saviynt's IGA capabilities.
- Describe the various IGA concepts and related features of Saviynt.
- Describe the key features of Analytics and the various Analytics reports.

Saviynt IGA for Business Users

This self-paced training course covers the core concepts of the Saviynt IGA solution and provides a good overview of its important features and capabilities for Business Users.

Course Duration

- Two (2) hours of self-paced training
- 100% lecture

Delivery Methods

- Self-paced

Target Audience

- Business Users
- End Users

Lab Environment

- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand the concepts related to Saviynt's frictionless Access Request System.
- Learn how to use the Access Request System.
- Describe the concept of Policies.
- Explain the Access Reviews module.
- Learn about Preventative and Detective SoD capabilities.
- Describe the Reporting functionality of Saviynt.
- Explain the concept Control Centre.
- Understand the common use cases related to the various modules.

Saviynt IGA Level 100

Saviynt IGA L100 training focuses on covering the core concepts of the Saviynt IGA solution. This course provides a good preview of all the essential IGA features and capabilities Saviynt offers. After attending this training, the learner will obtain the knowledge and skills to configure various features, navigate the user interface, understand the everyday use cases, and perform administrative tasks against your identity infrastructure. This course is built on Saviynt Identity Cloud v24.x.

Course Duration

- Three (3) days of instructor-led classroom training
- 40% lecture, 60% hands-on lab

Target Audience

- IDM Consultants
- IDM Managers

Delivery Methods

- Classroom (In-person)
- Virtual Classroom (Live-Online)
- Onsite
- Self-Paced

Lab Environment

- Hands-on labs are included as part of this training

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand how Saviynt's Identity Cloud can transform your enterprise.
- Understand the navigation of the Saviynt Identity Cloud user interface.
- Learn the basic concepts and terminologies related to IGA.
- Learn how to import user and application data to build an identity warehouse.
- Understand the difference between connected and disconnected applications.
- Understand SSO implementation.
- Learn about Identity Cloud application Onboarding and Management.
- Learn about the SAV Roles.
- Learn how to request application access for yourself and others.
- Understand how to set up an access request approval process using Workflows.
- Understand the automation of provisioning birthright access and other access for employees using Technical and User Update Rules.
- Learn about Email Templates and SMTP.
- Understand Certifications.
- Learn about the features and configurations of various Access Reviews.
- Understand how to identify and resolve different risks in your identity application using Attestation.
- Learn about how to create different actionable reports using Saviynt Analytics.
- Learn about the Control Centre.

Saviynt IGA Level 200

The Level 200 training is the next level of IGA training that Saviynt offers. This three-day, hands-on training provides you with the advanced knowledge, skills, and abilities to successfully deploy complex identity solutions using Saviynt IGA. The training provides a deep-dive preview of the IGA features such as Advanced Access Request capabilities, REST connectors, Saviynt APIs, Service Account Management, Group Management in Saviynt Identity Cloud, Advanced Intelligence and Saviynt integration with ServiceNow. This course is built on Saviynt Identity Cloud v24.x.

Course Duration

- Three (3) days of instructor-led classroom training, 50% lecture, 50% hands-on lab

Delivery Methods

- Classroom (In-person)
- Virtual Classroom (Live-Online)
- Self-Paced
- Onsite

Target Audience

- IDM Consultants/Architects/Experts
- IDM Managers

Lab Environment

- Hands-on labs are included in this training

Pre-requisite

- Saviynt IGA Level 100 training or Equivalent knowledge and administration experience

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Learn about the advanced capabilities of the Access Request System
- Learn about the different REST connector integrations.
- Understand how to use Saviynt APIs for different use cases.
- Understand Service Account Management and configurations.
- Learn about Group Management in Saviynt.
- Onboard Active Directory and manage AD groups.
- Understand the concepts of Duplicate Identity Management.
- Learn about the Saviynt Identity Cloud integration with ServiceNow.
- Learn about Role Mining and Role Management.
- Set up Peer Access Analytics for recommendations.

Saviynt IGA Marathon

The IGA Marathon training aims to enhance your knowledge and skills in using and implementing Saviynt Identity Cloud platform. During this five-day hands-on training, we will cover content from both the IGA L100 and IGA L200 courses. This course is built on Saviynt Identity Cloud v24.x.

Course Duration

- Five (5) days of instructor-led classroom training
- 40% lecture, 60% hands-on lab

Delivery Methods

- Classroom (In-person)
- Virtual Classroom (Live-Online)
- Onsite

Target Audience

- IDM Consultants/Architects/Experts
- IDM Managers

Lab Environment

- Hands-on labs are included as part of this training

IGA Level 100

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand how Saviynt's Identity Cloud can transform your enterprise.
- Understand the navigation of the Saviynt Identity Cloud user interface.
- Learn the basic concepts and terminologies related to IGA.
- Learn about how to import user and application data to build an identity warehouse.
- Understand the difference between connected and disconnected applications.
- Understand SSO implementation.
- Learn about Identity Cloud Application Onboarding and Management.
- Learn about the SAV Roles.
- Learn how to request application access for yourself and others.
- Understand how to set up an access request approval process using Workflows.
- Understand the automation of provisioning birthright access and other access for employees using Technical and User Update Rules.
- Learn about Email Templates and SMTP.
- Understand about Certifications.
- Learn about the features and configurations of various Access Reviews.
- Understand how to identify and resolve different risks in your identity application using Attestation.

IGA Level 200

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Learn about the advanced capabilities of Access Request System
- Learn about the different Rest connector integrations.
- Understand how to use Saviynt APIs for different use cases.
- Understand Service Account Management and configurations.
- Learn about Group Management in Saviynt.
- Onboard Active Directory and manage AD groups.
- Understand the concepts of Duplicate Identity Management.
- Learn about the Saviynt Identity Cloud integration with ServiceNow.
- Learn about Role Mining and Role Management.
- Set up Peer Access Analytics for recommendations.

Saviynt IGA for MSPs

The Saviynt IGA for MSPs self-paced course is designed to enable Service Partners to manage and configure Saviynt Identity Cloud. In this course, you will learn how to triage issues more effectively and about best practices and troubleshooting methodologies. You will also learn about various data archiving options and application monitoring features available in Identity Cloud for improved performance. The course also covers Application Log analysis directly from the user interface.

Course Duration

- Two (2) hours of self-paced training

Delivery Methods

- Self-paced

Target Audience

- Managed Service Partners, Customers and Employees

Lab Environment

- Hands-on labs are included in this training

Pre-requisite

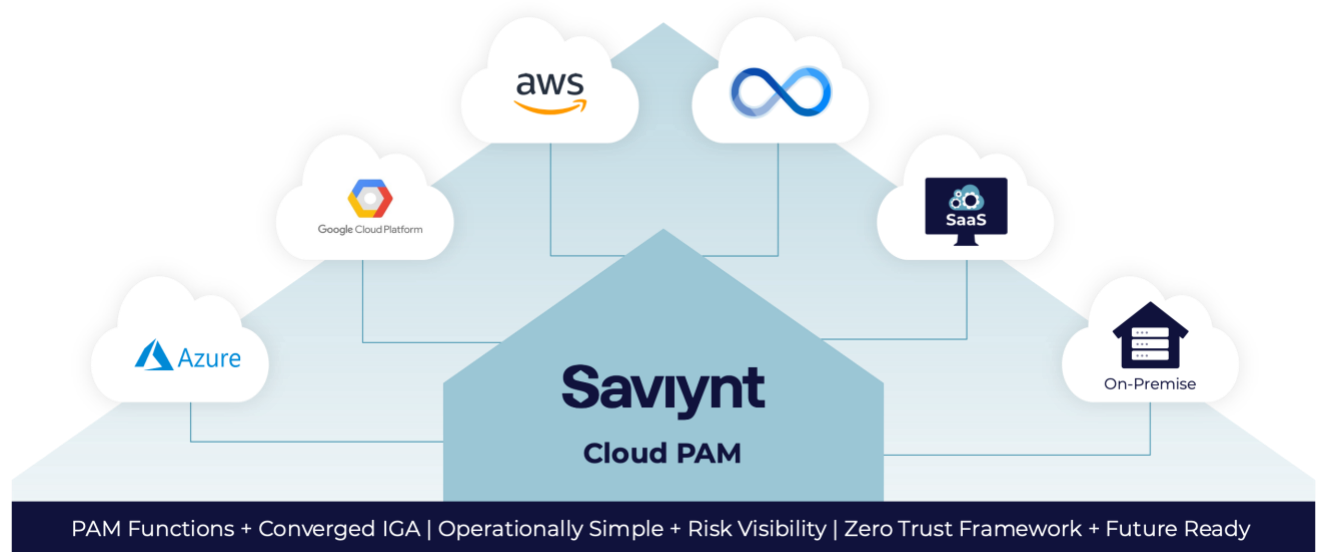
- IGA L100, or IGA L200 Training (Self-Paced/ILT)

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand UI branding and Image changes from Saviynt UI.
- Manage label changes from Saviynt UI.
- Manage certificates from Saviynt UI.
- Manage SSO configuration from Saviynt UI.
- Manage extensions (custom jars), drivers, and GSP modifications from Saviynt UI.
- Understand Job History Archival.
- Understand Request History Archival.
- Learn how to use Job Failure Notification Setup on the Connection Level.
- Learn how to Test the Connection Job setup.
- Learn about Job Monitoring and Alerting and Assured Compliance package through -Control Centre and Analytics.
- Describe application logs in Saviynt -various service logs.
- Understanding the Saviynt Object Schema.
- Understanding Feature-Based Authorization.
- Learn how to use Data Analyzer to tackle data discrepancies.
- Learning about the best practices around Configurations.
- Learn how to troubleshoot connectivity-related issues.

Saviynt Privileged Access Management (Formerly CPAM)



Available Saviynt PAM Training Courses

- Saviynt PAM Fundamentals
- Getting Started with Saviynt PAM - Quick Start Tutorials
- Saviynt PAM Level 100

Saviynt PAM Fundamentals

E-learning course covering the basics of Saviynt PAM.

Course Duration

- 2.5 hours of self-paced training
- 90% lecture and 10% Demo

Delivery Methods

- Self-Paced

Target Audience

- Beginners, New Hires

Lab Environment

- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Learn about PAM concepts and features.
- Explore the architecture of Saviynt and a high-level overview of PAM Architecture.
- Understand various connectivity options, including Saviynt Connect 2.0.
- Discover the supported feature matrix of PAM.
- Gain insights into Global Configurations for PAM.
- Learn essential IGA Configurations for executing PAM use cases.
- Understand how to create and manage Email Templates for PAM.

Getting Started with Saviynt PAM - Quick Start Tutorials

E-learning course covering the basics of Saviynt PAM.

Course Duration

- 30 minutes E-learning content

Target Audience

- Beginners, New Hires

Delivery Methods

- Self-Paced

Lab Environment

- E-learning content only

What does this training cover?

- Account Visibility
- Bootstrapping of Cloud Workloads - AWS
- Requesting Credentials Access
- Requesting Credential-less Access
- AD - Credentials Checkout Request
- AD – Credential-less RDP Session Launch
- Requesting Remote Access – Credentials Checkout – AWS Console
- Requesting Remote Access – Credential-less Session – AWS Console
- MFA for Privileged Access
- Monitor Privileged Sessions – Over-the-Shoulder Monitoring
- Monitor Privileged Sessions – Session Actions

Saviynt PAM Level 100

Saviynt PAM L100 training focuses on covering the core concepts of the product. It offers a comprehensive overview of the essential features and capabilities provided by Saviynt PAM. Upon completion of this training, the learner will obtain the knowledge, and skills required to understand various features, navigate the user interface, demonstrate common use cases, and perform end-user and administrative tasks related to PAM infrastructure. This course is built on Saviynt Identity Cloud v24.x.

Course Duration

- Three (3) days of instructor-led classroom training
- 60% lecture, 40% hands-on lab

Target Audience

- PAM Consultants
- PAM Implementation team
- PAM PoC team
- PAM Product Management team
- PAM Support

Delivery Methods

- Classroom (In-person)
- Virtual Classroom (Live-Online)
- Self-Paced
- Onsite

Lab Environment

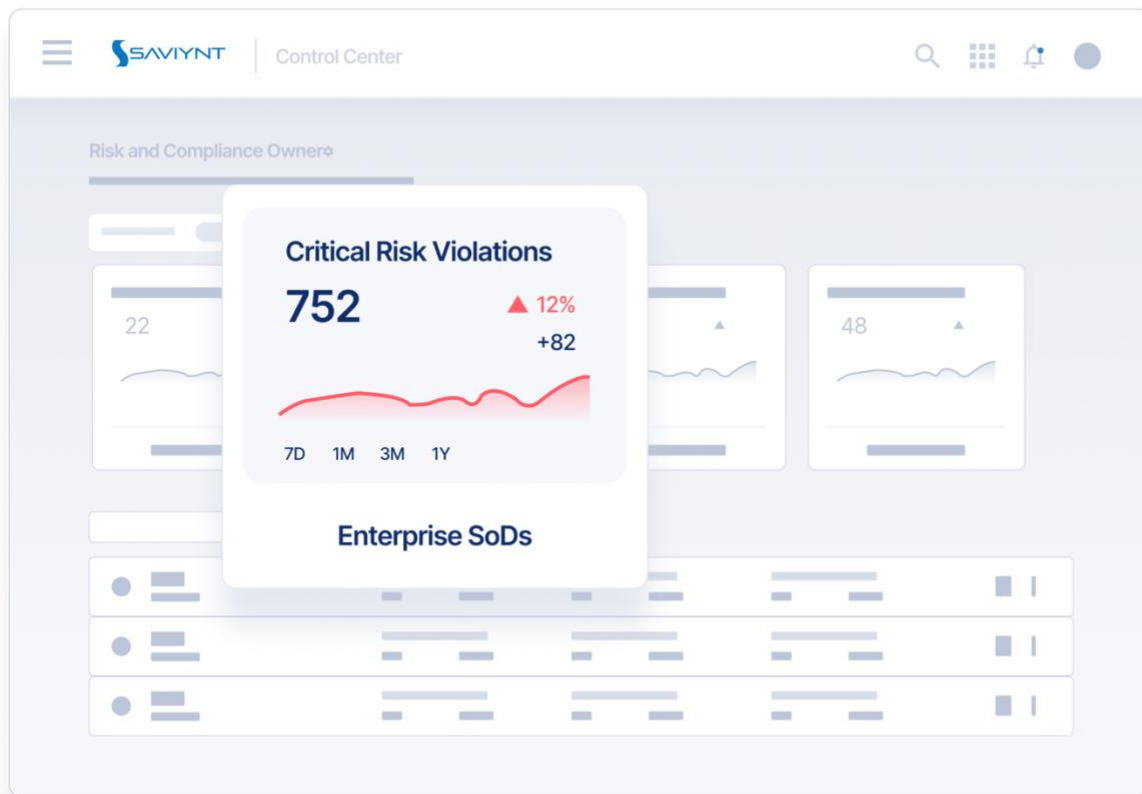
- Hands-on labs are included as part of this training

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Learn about PAM concepts and features.
- Explore the architecture of Saviynt and a high-level overview of PAM Architecture.
- Understand various connectivity options, including Saviynt Connect 2.0.
- Discover the supported feature matrix of PAM.
- Gain insights into Global Configurations for PAM.
- Learn essential IGA Configurations for executing PAM use cases.
- Understand how to create and manage Email Templates for PAM.
- Explore different PAM Methods, such as Credential-less, Credential, Just-In-Time, and Role-based PAM for all workloads.
- Learn about the process of setting up a Vault connection.
- Prepare target workloads for PAM integration.
- Understand Master Connections and learn how to create them for various workloads.
- Explain the creation of various connections, such as Active Directory, AWS, GCP, On Premises, etc., and how PAM is configured for all workloads.
- Describe the process for discovering Accounts and Workloads.
- Learn about the bootstrapping process.

Application Access Governance (AAG)



Available AAG Training Courses

- Getting Started with AAG - Quick Start Tutorials
- Application Access Governance (AAG) Fundamentals

Getting Started with AAG - Quick Start Tutorials

E-learning course covering the basics of AAG.

Course Duration

- 2 Hours of E-learning content

Target Audience

- Beginners, New Hires

Delivery Methods

- Self-Paced

Lab Environment

- E-learning content only

What does this training cover?

By the end of this course, you should be able to meet the following objectives:

- Introduction to GRC
- Saviynt's Application Access Governance
- Segregation of Duties – Concept Recap
- SOD – simulations
- Overview of fine-grained application data visibility
- Out-of-the-box rulesets for different applications
- Use case: Segregation of Duties.

Application Access Governance (AAG) Fundamentals

This course covers the features and capabilities of Saviynt's Application Access Governance (AAG) solution.

Course Duration

- Three (3) hours of on-demand video content

Delivery Methods

- Self-paced

Target Audience

- GRC Consultants
- GRC Managers

Lab Environment

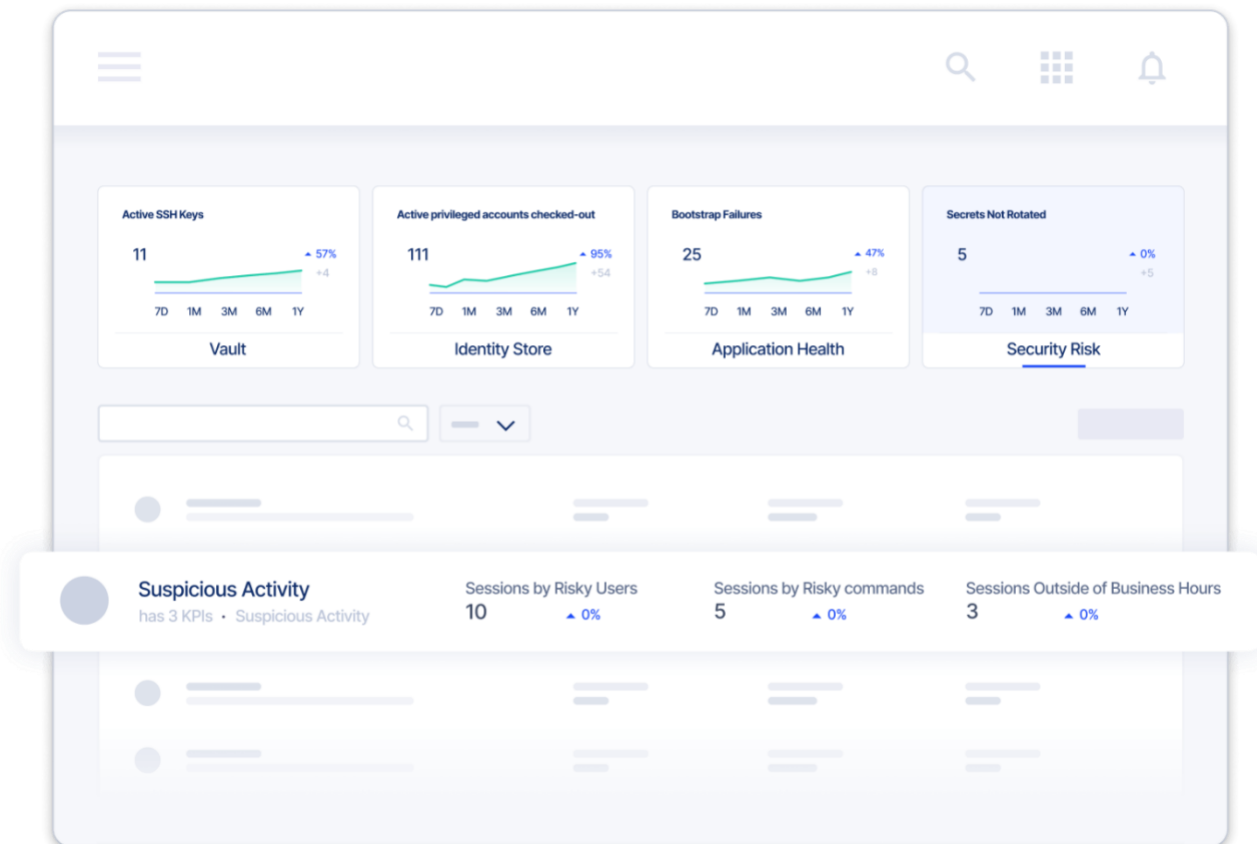
- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Explain the concepts of Governance, Risk, and Compliance (GRC).
- Provide an overview of Saviynt's solution for Application Access Governance.
- Describe Segregation of Duties and Saviynt's SoD solution to prevent risks and stay compliant.
- Understand SoD Simulations in Identity Cloud.
- Learn how Saviynt provides fine-grained data visibility.
- Explain the various out-of-the-box SoD Rulesets offered by Saviynt and how to leverage them in the application.
- Understand how Saviynt supports Cross Application Rulesets and helps create custom ones.
- Describe Saviynt's Control Centre.
- Learn about Emergency Access Management.

External Identity & Risk Management (TPAG)



Available External Identity & Risk Management Training Courses

- Getting Started with External Identity and Risk Management (Formerly TPAG) - Quick Start Tutorials
- External Identity and Risk Management (Formerly TPAG) Fundamentals

Getting Started with External Identity and Risk Management (Formerly TPAG) - Quick Start Tutorials

E-learning course covering the basics of External Identity and Risk Management.

Course Duration

- 1 Hour 30 minutes E-learning content

Delivery Methods

- Self-Paced

Target Audience

- Beginners, New Hires

Lab Environment

- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Introduction to Saviynt External Identity and Risk Management
- Organizations in Saviynt
- Onboard Organizations using Access Request
- Onboard Organizations via Bulk Upload
- Onboard Organizations via Connector
- Update Organizations in Identity Cloud
- Update Organizations Using Organization Update Rules
- Organization Security
- Provision Organizations to Active Directory
- Onboard Users to Organizations
- Upload Users to Organizations Using Bulk Upload
- Validation Framework for Organizations
- Organization Owner Campaign
- Organization Audit and Succession Management
- Offboard Organizations

External Identity and Risk Management (Formerly TPAG) Fundamentals

This course covers the features and capabilities of Saviynt's External Identity and Risk Management solution.

Course Duration

- Four (4) hours of on-demand video content

Delivery Methods

- Self-paced

Target Audience

- IDM Consultants
- IDM Managers

Lab Environment

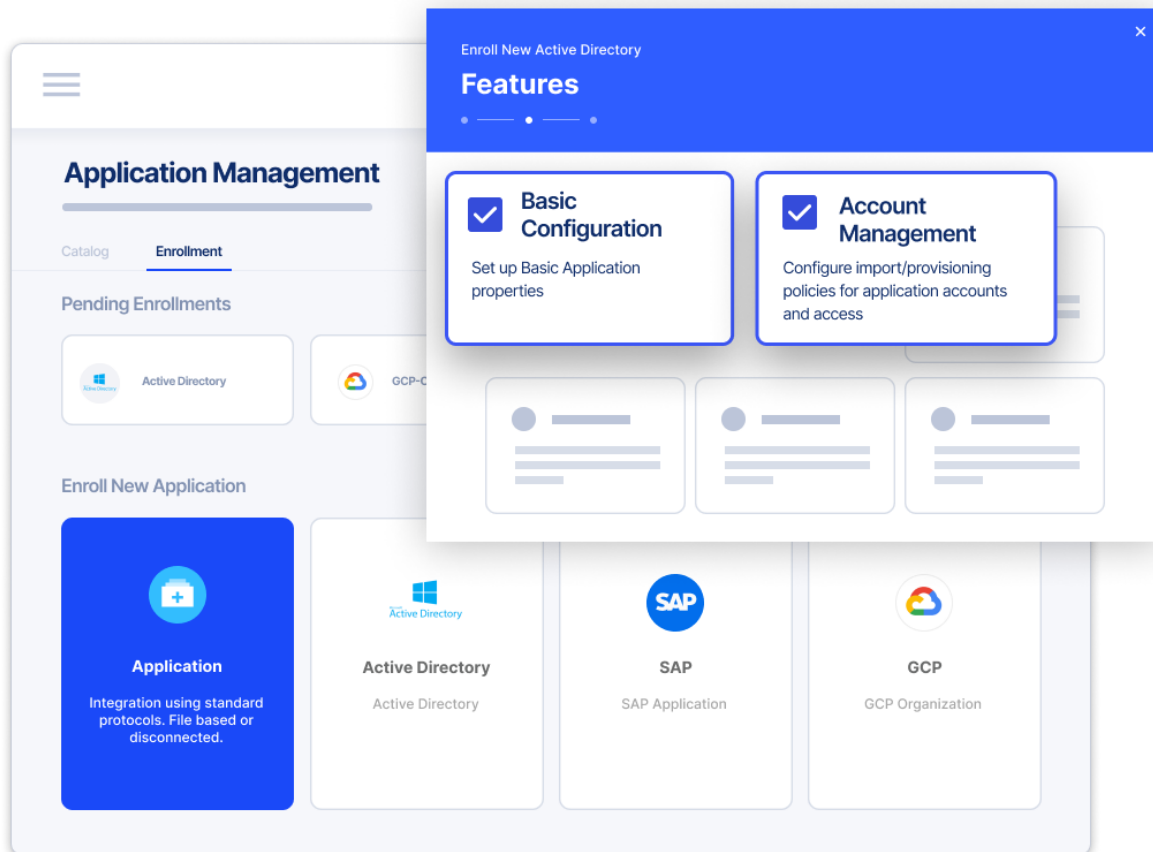
- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Describe how Saviynt External Identity and Risk Management solution manages third-party organizations and vendors.
- Understand how to onboard, import, upload, and manage external organizations using bulk upload, connectors, etc.
- Learn about the Validation Framework for organizations.
- Learn how to update organizations using Access Request and Organization Update Rules.
- Explain Organization Security.
- Learn how to provision organization to Active Directory.
- Describe the various ways to onboard users to organizations and how to set up invitation-based user registration by sponsors.
- Learn about Organization Owner Campaigns to review the organization metadata and users associated with an organization.
- Explain Organization Audit and Succession Management.
- Learn how to offboard organizations.

Application Onboarding (AOB)



Available AOB Training Course

- Application Onboarding (AOB) Fundamentals

Application Onboarding (AOB) Fundamentals

E-learning course covering the basics of AOB.

Course Duration

- 3 hours of self-paced training
- 50% lecture and 50% Demo

Target Audience

- Beginners, New Hires

Delivery Methods

- Self-paced

Lab Environment

- E-learning content only

What does this training cover?

- Fundamentals of AOB.
- How rapid application onboarding works.
- How to assign access to newly onboarded applications and perform provisioning.
- How to perform data reconciliation for newly created applications.
- How an application owner can manage newly onboarded applications.
- Onboarding of generic or disconnected applications.

What's New with Saviynt Product Release



Available What's New with Saviynt Product Release Training Courses

- Saviynt New Product Release Summary
- Saviynt App for ServiceNow

Saviynt New Product Release Summary

Short videos on Saviynt new product releases.

Prerequisites

- Basic understanding of Identity Cloud

Target Audience

- IDM Consultants
- IDM Managers

Course Modality

- Self-Paced

Lab Environment

- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Stay up to date on the key developments as part of the new release cycle.

Saviynt App for ServiceNow

This self-paced training course focuses on covering what's New with the v2.0 Saviynt App for ServiceNow. It provides a good preview of improvements made to the Saviynt App for the ServiceNow user interface for a seamless user experience. This course provides the knowledge and skills to learn the various features, navigate the user interface, understand the common use cases, and perform business user tasks against your Identity infrastructure. This course is built on the v2.0 Saviynt App for ServiceNow.

Course Duration

- 1 hour of self-paced training
- 50% lecture and 50% demo

Target Audience

- IDM Consultants
- IDM Managers
- Any experienced individual (Saviynt Platform)

Delivery Methods

- Self-paced

Lab Environment

- E-learning content only

Course Objectives

By the end of this course, you should be able to meet the following objectives:

- Understand What's New with the v2.0 Saviynt App for ServiceNow.
- Learn about the improvements to the v2.0 Saviynt App for ServiceNow that are relevant for End Users.
- Understand the improvements made to the user interface for a seamless user experience.
- Explain the improvements related to the v2.0 Saviynt App for ServiceNow that are relevant for Admin Users.



For Certification related queries: certification@saviynt.com
For Training related queries: training.support@saviynt.com

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