Saviynt Certified Advanced IGA Professional (SCAIP) Exam Preparation Guide

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Introduction

The Saviynt Certified Advanced IGA Professional (SCAIP) examination is the advanced series exam for Saviynt IGA. It is intended for individuals with advanced knowledge, skills, and ability to deploy medium complexity use cases, including best practices, troubleshooting, implementation, and product features related to the Saviynt Identity Governance and Administration (IGA) Platform. Job roles associated with this certification include consultants, engineers, developers, and administrators with 3-6 months of experience on Saviynt IGA.

SCAIP certification validates the candidate's ability to:

- Explain the value of Saviynt IGA offerings.
- Understand and explain EIC Administrative Configurations.
- Describe the concepts of the Advanced Access Request System.
- Understand and explain Access Certifications & Campaigns.
- Understand and explain Active Directory, Database, and REST connectors.
- Understand and explain Connectivity to EIC using Saviynt REST APIs
- Describe Automated Provisioning using Policies & Rules.
- Describe common use cases for Group Management and Service Account Management.
- Understand and explain Saviynt integrations with ServiceNow.
- Understand and explain Saviynt Intelligence capabilities.
- Describe features and capabilities of Job Management.

Minimally Qualified Candidate

The Saviynt Certified Advanced IGA Professional (SCAIP) certification validates an individual's knowledge and skills to implement and deploy medium-high complexity use cases involving Saviynt Identity Solutions. We recommend that candidates have at least 3-6 months of hands-on experience with the Saviynt IGA platform in any role, including IDM architects, consultants, engineers, managers, decision-makers, and those working in IDM sales and pre-sales departments. The minimally qualified candidate (MQC) possesses skills in deploying, configuring, and managing Saviynt IGA solutions.

Recommended General IT Knowledge

Candidates should have a basic understanding of Cloud Computing concepts, Identity Governance, and microservices architecture.

Exam Pre-requisite

It is mandatory to complete the *Saviynt IGA Level 200* classroom or self-paced training before scheduling the exam.

Exam Delivery

This is an online proctored exam delivered through Examity. For more information, visit the Examity Website.

Exam Content

Question Types

There are mainly three types of questions on the examination:

- **Multiple choice:** One correct response and three incorrect responses (distractors).
- **Multiple responses:** Has two or more correct responses out of four options.
- **Scenario-Based:** Understand the scenario described in the question and choose the correct answer(s).

Select one or more responses that best complete the statement or answer the question. Distractors, or incorrect answers, are response options that an examinee with incomplete knowledge or skill would likely choose. However, they are generally plausible responses that fit in the content area defined by the test objective. Unanswered questions are scored as incorrect; there is no negative marking.

Survey Questions

Your examination may include a few survey questions placed on the test to gather statistical information.

Exam Duration

The Saviynt Certified Advanced IGA Professional (SCAIP) examination contains 60 multiple-choice questions and lasts 2 hours.

Exam Results

The Saviynt Certified Advanced IGA Professional (SCAIP) examination is a pass-or-fail exam. It is scored against a minimum standard established by Saviynt professionals, guided by certification industry best practices and guidelines. Your results for the examination are reported as a score from 0 to 100, with a minimum passing score of 65%. Your score shows how you performed on the examination and whether you passed.

Your score report contains a table of classifications of your performance at each section level. This information is designed to provide general feedback concerning your examination performance. The examination uses a compensatory scoring model, meaning you do not need to "pass" the individual sections, only the overall examination. Each section of the examination has a specific weighting, so some sections have more questions than others.

Content Outline

The table below lists the main exam topics and their weightings. It is not a comprehensive listing of the content of this examination.

Section	Topic	# of questions
01	Access Request System – Advanced	12
02	Campaigns and Certifications	3
03	Connectors	12
04	Group Management	4
05	Intelligence and Analytics - Advanced	6
06	Rules and Policies	3
07	Saviynt APIs	5
08	Service Account Management	3
09	EIC integration with ServiceNow	6
10	Administrator	3
11	Job Management	3
Total	---	**60**

Section 1 – Advanced Access Request System

Objective 1:1 – Introduction to EIC

       1.1.1 - Login to EIC and user interface navigation

Objective 1:2 – Workflow Management and Administration

       1.2.1 - Workflow introduction
       1.2.2 - Workflow Features
       1.2.3 - Workflow Management Features
       1.2.4 - Types of Workflows

Objective 1:3 –Bulk Request Submission

       1.3.1 - Request Bulk Access for Others
       1.3.2 - Bulk request configurations

Objective 1:4 –Account Management in EIC

       1.4.1 - Manage different accounts using EIC
       1.4.2 - Managing Account & Access
       1.4.2 - Managing Orphan Account
       1.4.2 - Methods of adding accounts to EIC

Objective 1:5 – Role Request & Management

       1.5.1 - Different Types of Roles in EIC
       1.5.2 - Access Request for Enterprise Roles
       1.5.3 - Access Request for Application Roles
       1.5.4 - Access Request for Emergency Access Roles
       1.5.5 - Enterprise Role Request Configurations
       1.5.6 - Application Role Request configurations

Objective 1:6 – Password Management

       1.6.1 - Password Management Overview
       1.6.2 - Password Management key features
       1.6.3 - Managing Passwords
       1.6.4 - Managing Password Policies
       1.6.5 - Password Management Configurations
       1.6.6 - Credential Provider
       1.6.7 - Setup Authentication Configurations

Objective 1:7 – Custom Form Creation using Dynamic Attributes

       1.7.1 - Custom forms
       1.7.2 - Dynamic Attribute Features
       1.7.3 - Dynamic Attributes Configurations

Objective 1:8 – Best Practices and Troubleshooting

Section 2 – Campaigns & Certifications

Objective 2:1 – Campaign Configurations

       2.1.1 - Campaign Overview
       2.1.2 - Campaign Certifiers
       2.1.3 - Campaign Approvers
       2.1.4 - Advanced Filters

Objective 2:2 – Campaign Notifications & Reports

       2.2.1 - Campaign Basic Notifications
       2.2.2 - Reminder Emails
       2.2.3 - Email Templates
       2.2.4 - Campaign Reports

Objective 2:3 – Campaign Scheduling

       2.3.1 - Launching campaign from UI
       2.3.2 - Launching Campaign through Update User Rules

Section 3 – Connectors In EIC (Active Directory, REST, Database)

Section 4 – Group Management

Section 5 – Intelligence & Analytics

Objective 5.1 – Analytic Reports

   5.1.1 - Types of Analytic Reports
   5.1.2 - Configuring an Actionable Analytics
   5.1.3 - Scheduling Analytic Reports
   5.1.4 - Accessing Saviynt Database using SQL Queries

Objective 5.2 – Duplicate Identity Management (DIM)

   5.2.1 - Duplicate Identity Management - Overview
   5.2.2 - Duplicate Identity Management during import of identities
   5.2.3 - Duplicate Identity Management of existing Identities using detective job

Objective 5:3 – Role Mining

   5.3.1 - Role Mining Overview
   5.3.2 - Configure Role Mining
   5.3.3 - Benefits of Role Mining

Objective 5:4 – Best Practices and Troubleshooting

Section 6 – Policies & Rules

Objective 6:1 – User Update Rules

   6.1.1 - Configure and Modify User Update Rule
   6.1.2 - Advanced Query
   6.1.3 - Supported Actions
   6.1.4 - Trigger Actions
   6.1.5 - Detective Rules

Objective 6:2 – Technical Rules

   6.2.1 - Configure and Modify Technical Rule
   6.2.2 - Advanced Query
   6.2.3 - Supported Actions
   6.2.4 - Birth Right Rules
   6.2.5 - Zero Day Provisioning

Objective 6:3 – Scan Rules

   6.3.1 - Scan Rule Overview
   6.3.2 - Features of Scan Rule
   6.3.3 - Configure and trigger Scan Rule

Objective 6:4 – Best Practices and Troubleshooting

Section7 – Saviynt API

Objective 7:1 – Saviynt REST API overview and guide

        7.1.1 – Saviynt API Supported Features
        7.2.1 - Functionality of Saviynt REST API

Objective 7:2 – Saviynt EIC API Reference – Postman

        7.2.1 - Steps for setting up Postman for Saviynt EIC API interaction
        7.2.2 - Configuring Postman for Saviynt API Integration
        7.2.3 - Creating a New API Request
        7.2.4 - Configuring the API Request
        7.2.5 - Configuring Authentication for the API Request
        7.2.6 - Sending the API Request and Receiving the Response

Objective 7:3 – Saviynt REST API Use Cases

        7.3.1 - Create Request
        7.3.2 - Request Approval
        7.3.3 - Service Account
        7.3.4 - AD Group Management
        7.3.5 - Analytics
        7.3.6 - Role Management

Objective 7:4 – Best Practices and Troubleshooting

Section 8 – Service Account Management

Objective 8:1 – Configure Service Account for Request
Objective 8:2 – Create a New Service Account
Objective 8:3 – Modify Existing Service Account
Objective 8:4 – Automatic Ownership Transfer of Service Accounts
Objective 8:5 – Delete Existing Service Account
Objective 8:6 – Best Practices and Troubleshooting

Section 9 – EIC Integration with Service Now

Objective 9:1 – Integration of Saviynt with ServiceNow

   9.1.1 - Service Now Integration Overview
   9.1.2 - Supported Features
   9.1.3 - Types of Integrations between EIC and Service Now

Objective 9:2 – ServiceNow as a Managed App

   9.2.1 - Features of ServiceNow as a Managed Application
   9.2.2 - Configuring a Connection - Prerequisites
   9.2.3 - Configuring a Connection - Object Mapping
   9.2.4 - Creating a REST Connector and Onboarding Service Now

Objective 9:3 – ServiceNow as Ticketing System (ITSM)

   9.3.1 - Features of ServiceNow as a Ticketing System
   9.3.2 - How to Integrate EIC with ServiceNow
   9.3.3 - Process flow between EIC and ServiceNow

Objective 9.4 – Saviynt App for Service now

   9.4.1 - Benefits of Saviynt App for Service now
   9.4.2 - Features of Saviynt App for Service now
   9.4.3 - How to Download the Saviynt App
   9.4.4 - Prerequisites to setup in Saviynt Web Application
   9.4.5 - Saviynt App Connection Architecture

Objective 9.5 - Best Practices and Troubleshooting

Section 10 – Administrator Configurations

Objective 10:1 – User Interface Branding and Customizations

   10.1.1 - Brand Logo Customization
   10.1.2 - Manage Labels

Objective 10:2 – DataSets

   10.2.1 - DataSet Configurations
   10.2.2 - Advantages of Dataset

Objective 10:3 – SAV Role Management

   10.3.1 - SAV Role Overview
   10.3.2 - Out-Of-The-Box SAV Roles
   10.3.3 - SAV Role Configurations

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Section 11 – Job Management

Sample Questions

Sample questions presented here are examples of the types of questions candidates may encounter and should not be used as a resource for exam preparation.

Sample Question 1

Which logging level type has the highest severity level among the following?

Options:

A) Error log
B) Info log
C) Debug log
D) Warning log

Sample Question 2

What is the use of the Show XML option in a workflow?

Options

A: It provides the ability to edit the Workflow XML script
B: It enables users to open and view the Workflow XML script in a read-only mode
C: It allows users to create new JSON wirings from scratch
D: It shows the Workflow version history

Sample Question 3

The EIC Administrator needs to display the countries' list in the Saviynt database. Which of the following are the correct options under Dynamic Attribute -> "Attribute Type" to obtain the values from the database? (Multi-Select)
Options:

A. Multiple select from SQL query
B. Single select from SQL query
C. Multiple select from List
D. String

Recertification Policy

Saviynt certification is valid for 24 months from the date of issue. To maintain the certification, the learner must complete minimum CPE training hours, including attending the Time-to-Value (TTV) workshop and completing new release summary videos. The recertification period opens 60 days before the expiry date of the certification. During the 60-day recertification period, you must submit proof of completing the minimum CPE training hours. Also, passing a higher-level certification exam automatically renews the expiration date of the lower-level exam. The new expiry date of the lower-level exam will match the expiry date of the higher-level exam. For example, passing the Saviynt Certified Advanced Professional exam automatically renews the expiration date of the Saviynt Certified Professional Exam if you took that earlier.

Exam Fee

The exam cost will be USD 300. The price is valid for only 1 attempt.

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