

# Saviynt Certified Advanced IGA Professional (SCAIP) Exam Preparation Guide

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## Introduction

The Saviynt Certified Advanced IGA Professional (SCAIP) examination is the advanced series exam for Saviynt IGA. It targets individuals with the skills to implement and manage medium-high complexity use cases. A hands-on experience of 3 to 6 months in identity security solutions using Saviynt IGA is recommended. This certification is available exclusively to affiliated partners and customers.

SCAIP certification validates the candidate's ability to:

- Explain the value of Saviynt IGA offerings.
- Understand and explain EIC Administrative Configurations.
- Describe the concepts of the Advanced Access Request System.
- Understand and explain Access Certifications & Campaigns.
- Understand and explain Active Directory, Database, and REST connectors.
- Understand and explain Connectivity to EIC using Saviynt REST APIs
- Describe Automated Provisioning using Policies & Rules.
- Describe common use cases for Group Management and Service Account Management.
- Understand and explain Saviynt integrations with ServiceNow.
- Understand and explain Saviynt Intelligence capabilities.
- Describe features and capabilities of Job Management.

## **Minimally Qualified Candidate**

The Saviynt Certified Advanced IGA Professional (SCAIP) certification validates an individual's knowledge and skills to implement and deploy medium-high complexity use cases involving Saviynt Identity Solutions. We recommend that candidates have at least 3-6 months of hands-on experience with the Saviynt IGA platform in any role, including IDM architects, consultants, engineers, managers, decision-makers, and those working in IDM sales and pre-sales departments. The minimally qualified candidate (MQC) possesses skills in deploying, configuring, and managing Saviynt IGA solutions.

## **Recommended General IT Knowledge**

Candidates should have a basic understanding of Cloud Computing concepts, Identity Governance, and microservices architecture.

## **Exam Pre-requisite**

It is mandatory to complete the *Saviynt IGA Level 200* classroom or self-paced training before scheduling the exam.

## **Exam Delivery**

This is an online proctored exam delivered through Examity. For more information, visit the [Examity Website](#).

## Exam Content

### Question Types

There are mainly three types of questions on the examination:

- **Multiple choice:** One correct response and three incorrect responses (distractors).
- **Multiple responses:** Has two or more correct responses out of four options.
- **Scenario-Based:** Understand the scenario described in the question and choose the correct answer(s).

Select one or more responses that best complete the statement or answer the question. Distractors, or incorrect answers, are response options that an examinee with incomplete knowledge or skill would likely choose. However, they are generally plausible responses that fit in the content area defined by the test objective. Unanswered questions are scored as incorrect; there is no negative marking.

### Survey Questions

Your examination may include a few survey questions placed on the test to gather statistical information.

### Exam Duration

The Saviynt Certified Advanced IGA Professional (SCAIP) examination contains 60 multiple-choice questions and lasts 2 hours.

### Exam Results

The Saviynt Certified Advanced IGA Professional (SCAIP) examination is a pass-or-fail exam. It is scored against a minimum standard established by Saviynt professionals, guided by certification industry best practices and guidelines. Your results for the examination are reported as a score from 0 to 100, with a minimum passing score of 65%. Your score shows how you performed on the examination and whether you passed.

Your score report contains a table of classifications of your performance at each section level. This information is designed to provide general feedback concerning your examination performance. The examination uses a compensatory scoring model, meaning you do not need to “pass” the individual sections, only the overall examination. Each section of the examination has a specific weighting, so some sections have more questions than others.

# Saviynt Certified Advanced IGA Professional (SCAIP) – FAQs

## What is SCAIP?

The Saviynt Certified Advanced IGA Professional (SCAIP) examination is the advanced series exam for Saviynt IGA.

## Who should earn the SCAIP certification?

This certification is exclusively available to affiliated partners and customers. It targets individuals with the skills to implement and manage medium-high complexity use cases. A hands-on experience of 3 to 6 months in identity security solutions using Saviynt IGA is recommended.

## What is the best way to prepare for the SCAIP exam?

The preparation is generally a 2-step process:

- Complete the mandatory Saviynt IGA Level 200 training.
- Practice the training labs and gain hands-on experience by participating in real-world implementation projects (if possible) as an identity security professional.

## How long is this certification valid for?

The certification is valid for two years from the date of passing the exam.

## Do I need to pass the Saviynt IGA Professional certification exam before taking the Advanced IGA Professional exam?

While obtaining a professional-level certification is beneficial for identity security professionals, passing the Saviynt Certified IGA Professional exam is not a prerequisite for the Saviynt Certified Advanced IGA Professional exam.

Additionally, passing a higher-level certification automatically renews the expiration date of lower-level certifications to match the higher-level certification's expiration date. For example, if you pass the Saviynt Certified Advanced Professional exam after the Professional exam, the Professional exam's expiration will align with that of the Advanced exam.

## Content Outline

The table below lists the main exam topics and their weightings. It is not a comprehensive listing of the content of this examination.

Section	Topic	# of questions
01	Access Request System – Advanced	12
02	Campaigns and Certifications	3
03	Connectors	12
04	Group Management	4
05	Intelligence and Analytics - Advanced	6
06	Rules and Policies	3
07	Saviynt APIs	5
08	Service Account Management	3
09	EIC integration with ServiceNow	6
10	Administrator	3
11	Job Management	3
<b>Total</b>		<b>60</b>

### Section 1 – Advanced Access Request System

Objective 1:1 – Introduction to EIC

1.1.1 - Login to EIC and user interface navigation

Objective 1:2 – Workflow Management and Administration

1.2.1 - Workflow introduction

1.2.2 - Workflow Features

1.2.3 - Workflow Management Features

1.2.4 - Types of Workflows

Objective 1:3 –Bulk Request Submission

1.3.1 - Request Bulk Access for Others

1.3.2 - Bulk request configurations

Objective 1:4 –Account Management in EIC

1.4.1 - Manage different accounts using EIC

1.4.2 - Managing Account & Access

1.4.2 - Managing Orphan Account

1.4.2 - Methods of adding accounts to EIC

## Objective 1:5 – Role Request & Management

- 1.5.1 - Different Types of Roles in EIC
- 1.5.2 - Access Request for Enterprise Roles
- 1.5.3 - Access Request for Application Roles
- 1.5.4 - Access Request for Emergency Access Roles
- 1.5.5 - Enterprise Role Request Configurations
- 1.5.6 - Application Role Request configurations

## Objective 1:6 – Password Management

- 1.6.1 - Password Management Overview
- 1.6.2 - Password Management key features
- 1.6.3 - Managing Passwords
- 1.6.4 - Managing Password Policies
- 1.6.5 - Password Management Configurations
- 1.6.6 - Credential Provider
- 1.6.7 - Setup Authentication Configurations

## Objective 1:7 – Custom Form Creation using Dynamic Attributes

- 1.7.1 - Custom forms
- 1.7.2 - Dynamic Attribute Features
- 1.7.3 - Dynamic Attributes Configurations

## Objective 1:8 – Best Practices and Troubleshooting

## **Section 2 – Campaigns & Certifications**

### Objective 2:1 – Campaign Configurations

- 2.1.1 - Campaign Overview
- 2.1.2 - Campaign Certifiers
- 2.1.3 - Campaign Approvers
- 2.1.4 - Advanced Filters

### Objective 2:2 – Campaign Notifications & Reports

- 2.2.1 - Campaign Basic Notifications
- 2.2.2 - Reminder Emails
- 2.2.3 - Email Templates
- 2.2.4 - Campaign Reports

### Objective 2:3 – Campaign Scheduling

- 2.3.1 - Launching campaign from UI
- 2.3.2 - Launching Campaign through Update User Rules

Objective 2:4 – Campaign Types

- 2.4.1 - User Manager Campaign
- 2.4.2 - Entitlement Owner Campaign
- 2.4.3 - Service Account Campaign
- 2.4.4 - Role Owner Campaign

Objective 2:5 – Best Practices and Troubleshooting

## **Section 3 – Connectors In EIC (Active Directory, REST, Database)**

Objective 3:1 – Active Directory Connection

- 3.1.1 - Connector Architecture
- 3.1.2 - Import use cases
- 3.1.3 - Provisioning Use cases
- 3.1.4 - Deprovisioning Use Cases
- 3.1.5 - REST Supported Application
- 3.1.6 - Managing Organization Units
- 3.1.7 - Password Synchronization from Active Directory

Objective 3:2 – REST Applications and API

- 3.2.1 - Rest Integration Overview
- 3.2.2 - Import use cases
- 3.2.3 - Provisioning Use cases
- 3.2.4 - Deprovisioning Use Cases
- 3.2.5 - REST Supported Application

Objective 3:3 – Best Practices and Troubleshooting

## **Section 4 – Group Management**

Objective 4:1 – Active Directory Group Management – Overview

Objective 4:2 – AD Group Management – Configuration

Objective 4:3 – Create, Update, and Delete AD Groups via group management

Objective 4:4 – Request Access for Newly Created AD Groups

Objective 4:5 – Entitlement Owner Certification

Objective 4:6 – Best Practices and Troubleshooting

## **Section 5 – Intelligence & Analytics**

### Objective 5.1 – Analytic Reports

- 5.1.1 - Types of Analytic Reports
- 5.1.2 - Configuring an Actionable Analytics
- 5.1.3 - Scheduling Analytic Reports
- 5.1.4 - Accessing Saviynt Database using SQL Queries

### Objective 5.2 – Duplicate Identity Management (DIM)

- 5.2.1 - Duplicate Identity Management - Overview
- 5.2.2 - Duplicate Identity Management during import of identities
- 5.2.3 - Duplicate Identity Management of existing Identities using detective job

### Objective 5.3 – Role Mining

- 5.3.1 - Role Mining Overview
- 5.3.2 - Configure Role Mining
- 5.3.3 - Benefits of Role Mining

### Objective 5.4 – Best Practices and Troubleshooting

## **Section 6 – Policies & Rules**

### Objective 6.1 – User Update Rules

- 6.1.1 - Configure and Modify User Update Rule
- 6.1.2 - Advanced Query
- 6.1.3 - Supported Actions
- 6.1.4 - Trigger Actions
- 6.1.5 - Detective Rules

### Objective 6.2 – Technical Rules

- 6.2.1 - Configure and Modify Technical Rule
- 6.2.2 - Advanced Query
- 6.2.3 - Supported Actions
- 6.2.4 - Birth Right Rules
- 6.2.5 - Zero Day Provisioning

### Objective 6.3 – Scan Rules

- 6.3.1 - Scan Rule Overview
- 6.3.2 - Features of Scan Rule
- 6.3.3 - Configure and trigger Scan Rule

### Objective 6.4 – Best Practices and Troubleshooting



## **Section 7 – Saviynt API**

Objective 7:1 – Saviynt REST API overview and guide

- 7.1.1 – Saviynt API Supported Features
- 7.2.1 - Functionality of Saviynt REST API

Objective 7:2 – Saviynt EIC API Reference – Postman

- 7.2.1 - Steps for setting up Postman for Saviynt EIC API interaction
- 7.2.2 - Configuring Postman for Saviynt API Integration
- 7.2.3 - Creating a New API Request
- 7.2.4 - Configuring the API Request
- 7.2.5 - Configuring Authentication for the API Request
- 7.2.6 - Sending the API Request and Receiving the Response

Objective 7:3 – Saviynt REST API Use Cases

- 7.3.1 - Create Request
- 7.3.2 - Request Approval
- 7.3.3 - Service Account
- 7.3.4 - AD Group Management
- 7.3.5 - Analytics
- 7.3.6 - Role Management

Objective 7:4 – Best Practices and Troubleshooting

## **Section 8 – Service Account Management**

Objective 8:1 – Configure Service Account for Request

Objective 8:2 – Create a New Service Account

Objective 8:3 – Modify Existing Service Account

Objective 8:4 – Automatic Ownership Transfer of Service Accounts

Objective 8:5 – Delete Existing Service Account

Objective 8:6 – Best Practices and Troubleshooting

## **Section 9 – EIC Integration with Service Now**

Objective 9:1 – Integration of Saviynt with ServiceNow

- 9.1.1 - Service Now Integration Overview
- 9.1.2 - Supported Features
- 9.1.3 - Types of Integrations between EIC and Service Now

Objective 9:2 – ServiceNow as a Managed App

- 9.2.1 - Features of ServiceNow as a Managed Application
- 9.2.2 - Configuring a Connection - Prerequisites
- 9.2.3 - Configuring a Connection - Object Mapping
- 9.2.4 - Creating a REST Connector and Onboarding Service Now

Objective 9:3 – ServiceNow as Ticketing System (ITSM)

- 9.3.1 - Features of ServiceNow as a Ticketing System
- 9.3.2 - How to Integrate EIC with ServiceNow
- 9.3.3 - Process flow between EIC and ServiceNow

Objective 9.4 – Saviynt App for Service now

- 9.4.1 - Benefits of Saviynt App for Service now
- 9.4.2 - Features of Saviynt App for Service now
- 9.4.3 - How to Download the Saviynt App
- 9.4.4 - Prerequisites to setup in Saviynt Web Application
- 9.4.5 - Saviynt App Connection Architecture

Objective 9.5 - Best Practices and Troubleshooting

## **Section 10 – Administrator Configurations**

Objective 10:1 – User Interface Branding and Customizations

- 10.1.1 - Brand Logo Customization
- 10.1.2 - Manage Labels

Objective 10:2 – Datasets

- 10.2.1 - Dataset Configurations
- 10.2.2 - Advantages of Dataset

Objective 10:3 – SAV Role Management

- 10.3.1 - SAV Role Overview
- 10.3.2 - Out-Of-The-Box SAV Roles
- 10.3.3 - SAV Role Configurations

Objective 10:4 – EIC Logs

10.4.1 - Application Audit Logs

10.4.2 - Debug Logs

Objective 10:5 – EIC DB Functions

10.5.1 - Supported Custom DB Functions

Objective 10:6 – SMTP Configurations

10.6.1 - Authentication types

10.6.2 - Different Features supported

Objective 10:7 – Transport Functionality

10.7.1 - Transport Overview

10.7.2 - Import and Export Package

10.7.3 - Supported features for Transport

Objective 10:8 – Best Practices and Troubleshooting

## **Section 11 – Job Management**

Objective 11:1 – Job Control Panel Overview

Objective 11:2 – Managing Jobs

11.2 - Adding a New Job

11.2 - Filtering the Jobs

11.3 - Scheduling Jobs

11.4 - Pausing and Resuming Jobs

11.5 - Deleting Jobs

Objective 11:3 – Different types of Jobs in EIC

Objective 11:4 – Best Practices and Troubleshooting

## Sample Questions

Sample questions presented here are examples of the types of questions candidates may encounter and should not be used as a resource for exam preparation.

### **Sample Question 1**

Which logging level type has the highest severity level among the following?

Options:

- A) Error log
- B) Info log
- C) Debug log
- D) Warning log

### **Sample Question 2**

What is the use of the Show XML option in a workflow?

Options

- A: It provides the ability to edit the Workflow XML script
- B: It enables users to open and view the Workflow XML script in a read-only mode
- C: It allows users to create new JSON wirings from scratch
- D: It shows the Workflow version history

### **Sample Question 3**

The EIC Administrator needs to display the countries' list in the Saviynt database. Which of the following are the correct options under Dynamic Attribute -> "Attribute Type" to obtain the values from the database? (Multi-Select)

Options:

- A. Multiple select from SQL query
- B. Single select from SQL query
- C. Multiple select from List
- D. String

## Recertification Policy

Saviynt certification is valid for 24 months from the date of issue. To maintain the certification, the learner must complete minimum CPE training hours, including attending the Time-to-Value (TTV) workshop and completing new release summary videos. The recertification period opens 60 days before the expiry date of the certification. During the 60-day recertification period, you must submit proof of completing the minimum CPE training hours. Also, passing a higher-level certification exam automatically renews the expiration date of the lower-level exam. The new expiry date of the lower-level exam will match the expiry date of the higher-level exam. For example, passing the Saviynt Certified Advanced Professional exam automatically renews the expiration date of the Saviynt Certified Professional Exam if you took that earlier.

## Exam Fee

The exam cost will be USD 300. The price is valid for only 1 attempt.

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