

**HCLTech** | **SAVIYNT**

# Securing identity and access across the enterprise cloud

Secure sensitive data with a robust IGA solution for healthcare industry



# Overview

In the rapidly evolving healthcare landscape, the need for robust and reliable cybersecurity solutions has never been more critical. As healthcare organizations increasingly adopt cloud technologies, safeguarding sensitive patient data and ensuring compliance with strict regulations have become paramount. Healthcare organizations in particular need security solutions tailored specifically for the needs of their industry and ensure comprehensive protection for patient data on the cloud while maintaining strict regulatory compliance. Today, IAM solutions need to address the complex regulatory landscape of the healthcare industry with integrated compliance management tools and real-time monitoring to guarantee patient safety and data security.



## Business challenges

Healthcare provider CISOs face significant challenges in today's rapidly evolving digital landscape, as they need to support both on-site and remote workforces while maintaining exceptional patient care. The shift to remote work has altered strategic plans for digital transformation, posing obstacles to productivity and security. Inadequate and insecure digital access for employees and contractors hinders efficiency, while excessive access and unrevoked licensing permissions increase vulnerability to data breaches.

Some of the main business challenges in ensuring a robust Identity Governance & Administration (IGA) solution include:



### Complexity of IT environment

Manage user access in diverse on-premises, cloud, and hybrid infrastructures



### Integration with existing systems

Ensure seamless operation through integration with current systems and applications



### Skilled workforce

Overcome challenges in finding and retaining experienced IGA professionals for successful implementation



### Adoption and change management

Facilitate employee understanding and adoption of new processes and best practices



### Compliance requirements

Address evolving regulations, provide necessary reporting, and adapt to changes



### Cost and resource constraints

Evaluate needs and budget to implement a suitable IGA solution without overextending resources



### Scalability

Accommodate growing user numbers and IT environments without performance issues or management overhead

# Our solution

HCLTech and Saviynt offer organizations seamless implementation of the Saviynt Healthcare Identity Cloud (HIC), that implements key healthcare IGA use cases to offer a powerful solution atop Saviynt's industry-leading Enterprise Identity Cloud (EIC) architecture. Our offering is specifically designed to not only improve a healthcare organization's security posture but also simplify the complexities of identity management by enabling critical IGA capabilities, such as:



Managing healthcare users' identity lifecycle



Automate Epic access provisioning and governance



Streamline and secure complex identity governance workflows



End-to-end integration with Service Now, Saviynt HIC and Epic

Our solutions approach undertakes key activities, such as building the base framework with crucial integrations, implementing Joiner-Mover-Leaver (JML) rules and Segregation of Duties (SOD) policies for various user personas. Additionally, it also manages roles and entitlements while configuring the provisioning of birthright roles. And it further enhances the effectiveness by implementing access request workflows and access certification campaigns to ensure a comprehensive and efficient approach to identity management. Furthermore, this solution can also be integrated with HCLTech's core Identity and Access Management accelerators for enhanced outcomes:

- **iAccelerate** – Rapid application onboarding into Saviynt
- **iValidate** – Validate and transform file feeds for disconnected apps for further processing in Saviynt
- **iAutomate** – Automated ticket resolution

Together, HCLTech and Saviynt assure that healthcare customers achieve:

- **Seamless Identity Management:** Achieve efficient and centralized identity governance for both human and machine identities.
- **Accelerated Implementation:** Speed up deployment with pre-configured industry workflows and deep electronic healthcare record (EHR) platform integrations.
- **Compliance Made Easy:** Comply with regulations such as HIPAA, SOX, and PCI, ensuring your organization stays compliant and secure.



# Value delivered

The HCLTech and Saviynt solution encompass essential features that help organizations streamline identity governance and administration processes to produce numerous benefits, such as:

- Enabling uniform identity governance and administration of third-party healthcare ecosystem
- Automates EHR approval workflows and provides fine-grained provisioning
- Reduces identity management CapEx and OpEx costs
- End-to-end integration with Service Now, Saviynt HIC and Epic
- Pre-configured JML rules for key use cases
- Pre-configured workflows for key use cases
- Pre-configured access certification templates, SOD rulesets and email templates
- Up to 25% reduction onboarding time for customers through reusable JML rules, workflows and base configurations

## Why HCLTech?

**600+**

Active client engagements

**6500+**

Cybersecurity professionals

**25+**

Years of mature security practice

**50+**

Collaborative partner alliances

**6**

CSFCs & 40+ GDCs

**Recognized by**

Everest, ISG, Avasant, IDC, Forrester and Gartner



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